

# User's Guide model 28511/28521



## DECT 6.0 Cordless Telephone

Your new GE telephone system is **EXPANDABLE** up to 4 handsets (by purchase of optional Model 28501 handset with charge cradle)



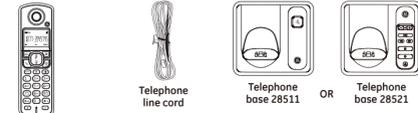
### Introduction

**CAUTION:** When using telephone equipment, there are basic safety instructions that should always be followed. Refer to the important safety instructions section in this book and save them for future reference.

**IMPORTANT:** Because cordless phones operate on electricity, you should have at least one phone in your home that isn't cordless, in case the power in your home goes out.

### Before you begin

**Parts Checklist**  
Make sure your package includes the items shown here.



**Handset**  
1. For 28511xE1 & 28521xE1,  
2. For 28511xE2 & 28521xE2,  
3. For 28511xE3 & 28521xE3,  
4. For 28511xE4 & 28521xE4

**Charging cradle with adaptor**  
1. For 28511xE2 & 28521xE2,  
2. For 28511xE3 & 28521xE3,  
3. For 28511xE4 & 28521xE4

**Battery compartment cover**  
1. For 28511xE1 & 28521xE1,  
2. For 28511xE2 & 28521xE2,  
3. For 28511xE3 & 28521xE3,  
4. For 28511xE4 & 28521xE4

**Battery**  
1. For 28511xE1 & 28521xE1,  
2. For 28511xE2 & 28521xE2,  
3. For 28511xE3 & 28521xE3,  
4. For 28511xE4 & 28521xE4

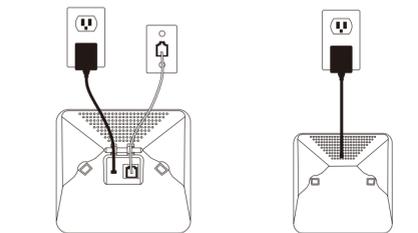
### Installation

#### Important Installation Guidelines

- Avoid sources of noise and heat, such as motors, fluorescent lighting, microwave ovens, heating appliances and direct sunlight.
- Avoid areas of excessive dust, moisture and low temperature.
- Avoid other cordless telephones or personal computers.
- Never install telephone jacks in wet locations unless the jack is specifically designed for wet locations.
- Never install telephone jacks in wet locations unless the jack is specifically designed for wet locations.
- Never touch non-insulated telephone wires or terminals, unless the telephone line has been disconnected at the network interface.
- Use caution when installing or modifying telephone lines.

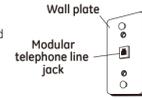
### Installing the phone

**Telephone base and charging cradle installation**  
Install the telephone base and charging cradles as shown below. Make sure that the electrical outlet is not controlled by a wall switch. If you have DSL high speed internet service, a DSL filter is required (not included). Contact your DSL service provider for more information about DSL filter.



### Telephone Jack Requirements

To use this phone, you need an RJ11C type modular telephone jack, which might look like the one pictured here, installed in your home. If you don't have a modular jack, call your local phone company to find out how to get one installed.



**CAUTION:** Use only the power adaptor that came with this unit. (Base: IA5060N, 100-240Vac/6Vdc/500mA. Charger: IA5060N, 100-240Vac/6Vdc/500mA). Using other power adaptors may damage the unit.

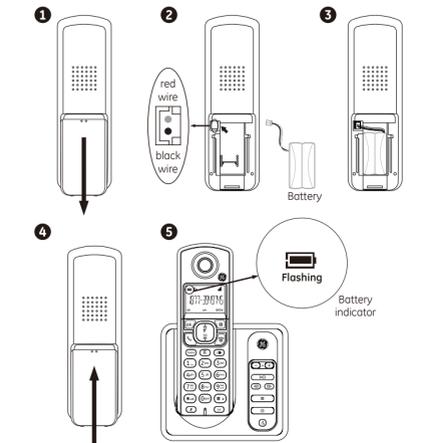
### Installing the Handset Battery

**CAUTION:** To reduce the risk of fire or personal injury, use only the CCT Tech Global Limited approved model H-AAA550BX2 or ZSN-AAA55H-S-J1 Nickel-metal Hydride battery (Ni-MH), which is compatible with this unit.

**RISK OF EXPLOSION IF BATTERY IS REPLACED BY AN INCORRECT TYPE. DISPOSE OF USED BATTERIES ACCORDING TO THE INSTRUCTIONS.**

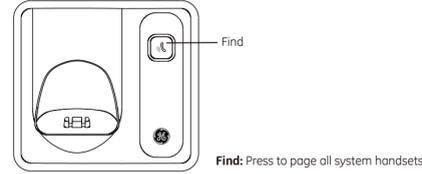
1. If the battery compartment cover is on the handset, slide the cover to remove.
2. Plug the battery connector securely into the socket inside the handset battery compartment
3. Place the battery and the wire inside the battery compartment
4. Align the cover flat against the battery compartment, then slide it towards the center of the handset until it clicks into place
5. Charge the handset by placing it in the telephone base or charging cradle. The battery icon on LCD is scrolling when the handset charges.

**Please Fully Charge Before Using!**  
For optimum battery performance, charge the battery for 16 hours before use.

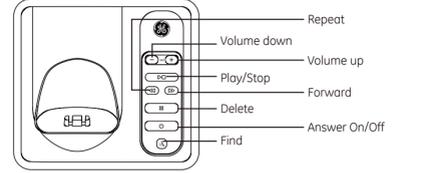


### Base layout

#### Basic Base

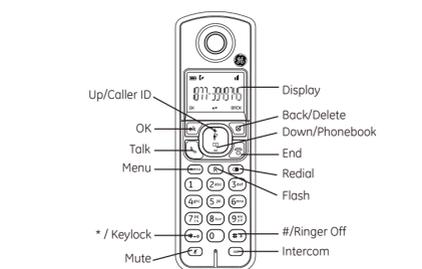


#### Base with answering system



**Find:** Press to page all system handsets.  
**Volume up/down:** Press to adjust the volume during playback and call screening.  
**Play/Stop:** Press to play message or press to stop message playback.  
**Repeat:** Press to repeat a message or press twice to play previous message.  
**Forward:** Press to skip to the next message.  
**Delete:** Press to delete the message during playback or press and hold to delete all old messages.  
**Answer on/off:** Press to turn the answering system on and off

### Handset layout



**OK:** Press to select an item, or save an entry or settings.  
**Delete:** Press to delete the last input number or letter. While in a menu, press to return the upper level without making changes.  
**Up/CID:** Press to review the call log when the telephone is not in use. While in a menu, press to scroll up. During a call, press to increase the listening volume.  
**Down/Phonebook:** Press to review the phonebook when the telephone is not in use. While in a menu, press to scroll down. During a call, press to decrease the listening volume.  
**Talk:** Press to make or answer a call.  
**Flash:** Press to answer a call when you receive a call waiting alert.  
**End/Power off:** During a call, press to hang up. During a programming, press to exit without making changes. Press and hold to power off the handset.  
**Menu:** Press to show menu.  
**Redial:** Press to review redial list.  
**\*/Keylock:** Press and hold to set the keylock (keylock will de-activate when handset sit on the charge cradle).  
**#/Ringer off:** Press and hold to set the Ringer off when the telephone is not in use.  
**Mute:** While on a call, press to mute the microphone.  
**Intercom:** Set up the intercom between handset to handset.

### Display

#### Handset Display Items

Item	Meaning
	• Turn on when base unit in range • Blinking when base out of range
	• Turn on during review the phone book
	• Battery Level
	• Blinking when there is incoming call • Steady on during a call
	• Blinking when there is Voice mail
	• Turn on when Alarm set
	• Turn on when ringer off set
	• Turn on when answering machine on • Blinking when there is new message
	• Blinking when there is a missing call • Turn on during review the call log and there is old records in call log

### Initial settings

**Display language**  
You can select change the display language.

1. [ menu ]
2. [ ]/[ ]: "PERSONAL SET" → [OK]
3. [ ]/[ ]: "LANGUAGE" → [OK]
4. [ ]/[ ]: Select the desired setting
5. [ OK ] → [ ]

### Dialing mode

If you cannot make calls, change this setting according to your telephone line service. The default setting is "TONE"

1. [ menu ]
2. [ ]/[ ]: "ADVANCED SET" → [OK]
3. [ ]/[ ]: "DIAL MODE" → [OK]
4. [ ]/[ ]: Select the desired setting
5. [ OK ] → [ ]

### Date and time

1. [ menu ]
  2. [ ]/[ ]: "CLOCK&ALARM" → [OK]
  3. [ ]/[ ]: "DATE/TIME" → [OK]
  4. Enter the current year, month and date by selecting 2 digits. Example: May 16, 2010 [1][0][0][5][1][6]
  5. Enter the current hour and minutes by selecting 2 digits. Example: 9:30 am [0][9][3][0]
  6. [ OK ] → [ ]
- [ ]/[ ]: Select am or pm  
[ OK ] → [ ]
- Note:** You can change date and time display format

### Date format

1. [ menu ]
2. [ ]/[ ]: "CLOCK&ALARM" → [OK]
3. [ ]/[ ]: "SET FORMAT" → [OK]
4. [ ]/[ ]: "DATE FORMAT" → [OK]
5. [ ]/[ ]: Select the desired setting (MM/DD OR DD/MM)
6. [ OK ] → [ ]

### Time format

1. [ menu ]
2. [ ]/[ ]: "CLOCK&ALARM" → [OK]
3. [ ]/[ ]: "SET FORMAT" → [OK]
4. [ ]/[ ]: "TIME FORMAT" → [OK]
5. [ ]/[ ]: Select the desired setting (12 HOURS OR 24 HOURS)
6. [ OK ] → [ ]

**Note:** To display date and time, long press [BACK] when handset in standby.

### Ringer Volume

1. [ menu ]
2. [ ]/[ ]: "PERSONAL SET" → [OK]
3. [ ]/[ ]: "HANDSET TONE" → [OK]
4. [ ]/[ ]: "RINGER VOLUME" → [OK]
5. [ ]/[ ]: Select the desired setting (VOLUME 1 to 4 and OFF)
6. [ OK ] → [ ]

**Note:** If Ringer off is selected, there is no preview during the ringer melody selection.

### Ringer Tone

1. [ menu ]
2. [ ]/[ ]: "PERSONAL SET" → [OK]
3. [ ]/[ ]: "HANDSET TONE" → [OK]
4. [ ]/[ ]: "RING TONES" → [OK]
5. [ ]/[ ]: Select the desired setting (MELODY 1 to 10)
6. [ OK ] → [ ]

### Answering System Setup (Available for 28521)

This section shows you how to set up your answering system to receive incoming calls. Before you begin the set up process, you must turn on the answering system.

- Press the [ ] on the base to turn the answering system on and off. The MESSAGES indicator lights when the answering system is on. The indicator blinks when you have new messages.

### Base Volume

Use the [ ]/[ ] buttons to adjust speaker volume on the base to a comfortable level. Level 1 is the minimum speaker volume and Level 8 is the maximum.

### Outgoing Announcement

When the unit answers a call, an outgoing message is played to callers. You can use either:  
- your own outgoing message  
- a pre-recorded outgoing message

### Recording Outgoing Announcement

- You can record the outgoing message (OGM) through the handset microphone
1. [ menu ]
  2. [ ]/[ ]: "ANSW MACHINE" → [OK]
  3. [ ]/[ ]: "RECORD OGM" → [OK]
  4. [ ]/[ ]: "ANSW.&RECORD" OR "ANSWER ONLY" → [OK]
  5. [ ]/[ ]: "RECORD OGM" → [OK]
  6. After a beep sounds, hold the handset about 6 inches away and speak clearly into the microphone (2 minutes max.)
  7. Press [ OK ] to stop recording
  8. [ ]

### Using a pre-recorded Outgoing Announcement

If you erase or do not record your own outgoing message, the unit plays a pre-recorded message asking callers to leave a message.

### Resetting to a pre-recorded Outgoing Announcement

If you want to use a pre-recorded outgoing message once you record your own outgoing message, you need to erase your own outgoing message.

1. [ menu ]
2. [ ]/[ ]: "ANSW MACHINE" → [OK]
3. [ ]/[ ]: "RECORD OGM" → [OK]
4. [ ]/[ ]: "ANSW.&RECORD" OR "ANSWER ONLY" → [OK]
5. [ ]/[ ]: "DELETE" → [OK]
6. The handset shall play back the pre-recorded outgoing message
7. [ ]

### Making calls

1. Lift the handset and dial the phone number
- To correct a digit, press [ ]
2. Press [ ]
3. When you finish talking, press [ ] or place the handset on the base unit or charger.

### Adjusting the receiver volume

Press [ ] or [ ] repeatedly while talking

### Answering calls

When a call is being received, the LCD and keypad backlight flash rapidly. Lift the handset and press [ ] when the unit rings

1. When you finish talking, press [ ] or place the handset on the base unit or charger

### Conference

To join the conversation, press [ ] when other handset is on an outside call.

### Making a call using the redial list

The last 5 number dialed are stored in the redial list (each 24 digits max)

1. Press [ ]
2. Press [ ]/[ ]: Select the desired phone number
3. Press [ ]

### Erasing a number in redial list

1. Press [ ]
2. Press [ ]/[ ]: Select the desired phone number → [ menu ]
3. [ ]/[ ]: "DELETE" or "DELETE ALL" → [OK]
4. Press [ OK ] to confirm

### Other Feature during a call

#### Mute

While mute is turned on, you can hear the other party, but the other party cannot hear you.

1. Press [ ] during the call
2. To return the call, Press [ ] again

**Note:** LCD will show "MUTE ON" when mute feature activated

#### For Call waiting or Call Waiting Caller ID service subscriber

To use call waiting, you must subscribe to call waiting from your service provider. This feature allows you to receive calls while you are already talking on the phone, you will hear a call waiting tone. If you subscribe to both Caller ID and Call Waiting with Caller ID services, the 2nd caller's information is displayed after you hear the call waiting tone on the handset.

1. Press [ ] to answer the 2nd call
2. To switch between calls, press [ ]

#### Pause (for PBX/long distance service users)

A pause is sometimes required when making calls using a PBX or long distance service. When storing a calling card access number and/or PIN in the phonebook, a pause is also needed.

**Example:** If you need to dial the line access number "9" when making outside calls with PBX:

1. Press [ ], then long press [ ]
2. Dial the phone number and press [ ]

**Note:** A 3 second pause is inserted each time, repeat as needed to create longer pauses

### Phonebook

#### Adding record

1. [ menu ]
2. [ ]/[ ]: "PHONEBOOK" → [OK]
3. [ ]/[ ]: "NEW ENTRY" → [OK]
4. Enter the name (max. 12 character) → [OK]
5. Enter the number (max. 24 digits) → [OK]
6. [ ]

#### Character Table for the entering names

Key	Character
[1]	Space 1 < *
[2]	A B C 2
[3]	D E F 3
[4]	G H I 4
[5]	J L K 5
[6]	M N O 6
[7]	P Q R S 7
[8]	T U V 8
[9]	W X Y Z 9
[0]	0 - / \ # +

#### Correct the mistake

Press [ ] to delete the characters or numbers

1. [ menu ]
2. [ ]/[ ]: "PHONEBOOK" → [OK]
3. [ ]/[ ]: "LIST" → [OK]
4. Press [ OK ] to view the name and number
5. Press [ ] to dial out if necessary or press [ ] to return idle OR
6. Press [ ] at idle and repeat step 3

#### View record

1. [ menu ]
2. [ ]/[ ]: "PHONEBOOK" → [OK]
3. [ ]/[ ]: "LIST" → [OK]
4. Press [ OK ] to view the name and number
5. Press [ ] to dial out if necessary or press [ ] to return idle OR
6. Press [ ] at idle and repeat step 3

### Make a call from phonebook

1. [ ]
2. [ ]/[ ]: Select the desired record
3. [ ]

### Searching by first character

1. [ ]
2. Press [1] - [9] which contains the character you are searching for on the phone,
3. [ ]/[ ]: Select the desired record if necessary
4. [ ]

### Editing entries

1. Find the desired record → [ menu ]
2. [ ]/[ ]: "EDIT ENTRY"
3. Edit the name if necessary → [ OK ]
4. Edit the number if necessary → [ OK ]
5. [ ]

### Erasing entries

1. Find the desired record → [ menu ]
2. [ ]/[ ]: "DELETE" or "DELETE ALL" → [ OK ]
3. Press [ OK ] to confirm
4. [ ]

### Programming the Telephone

#### Standby Screen



#### Programmable settings

You can customize the unit by programming the following features using the handset.

#### Programming by scrolling through the display menus

1. [ menu ]
2. Press [ ] or [ ] to select the desired main menu. → [ OK ]
3. Press [ ] or [ ] to select the desired item in sub-menu 1. → [ OK ]
- In some cases, you may need to select from sub-menu 2. → [ OK ]
4. Press [ ] or [ ] to select the desired setting. → [ OK ]
- This step may vary depending on the feature being programmed
- To exit the operation, press [ ]



Main Menu	Sub -menu 1	Sub -menu 2
PHONEBOOK	NEW ENTRY	
	LIST	
	EDIT ENTRY	
	DELETE	
PERSONAL SET	DELETE ALL	
	HANDSET NAME	
	HANDSET TONE	RING VOLUME RINGER TONES KEY BEEP
	LANGUAGE	
	AUTO HANG - UP	
CLOCK&ALARM	DATE/TIME	
	SET FORMAT	TIME FOMRAT DATE FORMAT
	ALARM	
	ALARM TONE	
ADVANCED SET	CHANGE PIN	
	REGISTRATION	
	UNREGISTER	
	RESET	
	AREA CODE	
	AUTO PREFIX	
	RECALL TIME	
ANSW MACHINE (28521)	DIAL MODE	
	FIRST RING	
	PLAY	
	DELETE ALL	
	ANSW. ON/OFF	
	RECORD OGM	ANSW.&RECORD ANSWER ONLY
	ANSWER MODE	
SETTINGS	RING DELAY	
	REMOTE ACC.	
	LANGUAGE	

### To change PIN:

- [ menu ]
- press [ ] / [ ] to select "ADVANCED SET" → [ OK ]
- press [ ] or [ ] to select "CHANGE PIN" → [ OK ]
- input the old PIN code → [ OK ]
- input the new PIN code → [ OK ]
- A beep sound emit if the PIN code successful changed

### Registering a handset

#### Additional handset

The base unit of this telephone can support up to a total of 4 cordless handsets. The handsets that ship with your main base are pre-registered in the factory. To add or re-register a handset:

- Handset:**  
1. [ menu ]
- [ ] / [ ]: "ADVANCED SET" → [ OK ]
  - [ ] / [ ]: "REGISTRATION" → [ OK ]
- Enter you PIN (default PIN: 0000) → [ OK ]
  - Handset will show "WAITING"

**Base:**  
6. Press and hold the [ ] for 5 seconds. For 28521, the base LED will blink rapidly.

**Handset:**  
7. Handset will have a long beep when success register

**Note:** An error tone will emit when the registration not success

**Important:**  
The unit shall able to register with 28501xxx-A only

### Deregistering a handset

- [ menu ]
- [ ] / [ ]: "ADVANCED SET" → [ OK ]
- [ ] / [ ]: "UNREGISTER" → [ OK ]

### Alarm

An alarm sounds at the set time for 1 minute once or daily. Alarm can be set for each handset.

**Important:** Set the date and time beforehand

- [ menu ]
  - press [ ] / [ ] to select "CLOCK&ALARM". → [OK]
  - press [ ] or [ ] to select "ALARM". → [OK]
  - press [ ] / [ ] to select the desired alarm option. → [OK]
- OFF: Turns alarm off. (Go to step 6)  
ON ONCE: An alarm sounds once at the set time  
ON DAILY: An alarm sounds daily at the set time.
- Set the desired time.
  - Alarm set (or turned off) and press [ ] return to idle

### Alarm melody:

You can select from 3 alarm melody

- [ menu ]
- press [ ] / [ ] to select "CLOCK&ALARM". → [OK]
- press [ ] or [ ] to select "ALARM MELODY". → [OK]
- press [ ] / [ ] to select the desired alarm tone. → [OK]
- Alarm melody set and press [ ] return to idle

### PIN (Personal Identification Number)

**Important:** If you change the PIN, please make note of your new PIN. The unit will not reveal the PIN to you. If you forget your PIN, please reset your phone. The default PIN is 0000

- [ ] / [ ] to select "ADVANCED SET" → [ OK ]
- [ ] / [ ]: "DELETE ALL" → [ OK ]
- [ ] / [ ]: "UNREGISTER" → [ OK ]
- Press [ OK ] to confirm
- [ ]

- If the desired record is a name, Press [ OK ] to show the number
- [ ]

**OR**  
You can edit the number you want

- [ ]
- Press [ ] / [ ] to select the desired record → [ menu ]
- Press [ ] / [ ] to select "EDIT ENTRY" → [ OK ]
- Enter the number if necessary
- Press [ OK ] to save the new number in the record or press [ ] dial out the number

### Delete a CID record

- [ ]
- [ ] / [ ]: "ADVANCED SET" → [ OK ]
- [ ] / [ ]: "DELETE" or "DELETE ALL" → [ OK ]
- Press [ OK ] to confirm
- [ ]

### Store a CID record

- [ ]
- [ ] / [ ]: Select the desired record → [ menu ]
- [ ] / [ ]: "SAVE NUMBER" → [ OK ]
- Enter the name and number → [ OK ]
- [ ]

### Answering system (Available for 28521)

The answering system can answer and record calls for you when you are unavailable to answer the phone

### Important:

Only 1 person can access the answering system via handset or base at a time. When callers leave messages, the unit records the day and time of each message. Make sure the date and time have been set correctly

### Recording capacity (including the outgoing message)

The total recording capacity is about 12 minutes. A maximum of 59 messages can be record

### Answer mode

There are two answering mode. "ANSW.&RECRD" mode means the answering system will record message when no one pick up the call. "ANSWER ONLY" mode means the answer system will play the outgoing message only but not record the message.

### To select the answering mode

- [ menu ]
- [ ] / [ ]: "ANSW MACHINE" → [ OK ]
- [ ] / [ ]: "ANSWER MODE" → [ OK ]
- [ ] / [ ]: Select the desired setting
- [ OK ] → [ ]

### Turning the answering machine on/off

#### Base unit:

Press [ ] to turn on/off the answering system

#### Handset:

- [ menu ]
- [ ] / [ ] to select "ANSW MACHINE" → [ OK ]
- [ ] / [ ] to select "ANSW. ON/OFF" → [ OK ]
- [ ] / [ ] to select the desired setting
- [ OK ] → [ ] return to idle

### Note:

Turn on and off will not change answer mode of the answering system  
When the answering system is turned on, the LED on the base light up

### Call screening

1. When the answering system answers the call, listen while the caller leaves a message to determine who is calling.

- To speak to the caller, press the [ ]
- The answering system automatically stops recording when you activate the handset or pick up an extension phone.

### Note:

To turn off the call screening, Press [ vol ] to set the volume off

### Playback the messages using the base unit

When the new message have been recorded, the message indicator on the base unit flashes

Press [ ]

- If new messages have been recorded, the base plays new messages

### Operating the answering system during playback

Key	Operation
[  vol  ]	Adjust the speaker volume
[  ]	Play or Stop message
[  ]	Repeat message
[  ]	Skip message
[  ]	Erase currently playing message

### Erasing all messages

Long Press [ ] while the unit is not in use

### Playback the messages using the handset

When the new messages have been recorded

- Note:**
- [ menu ]
  - [ ] / [ ]: "ANSW MACHINE" → [ OK ]
  - [ ] / [ ]: "PLAY" → [ OK ]
  - [ menu ]: Select the operation during playback

### Erasing all messages

- [ menu ]
- [ ] / [ ]: "ANSW MACHINE" → [ OK ]
- [ ] / [ ]: "DELETE ALL" → [ OK ]
- Press [ OK ] to confirm
- [ ]

### Remote operation

Using a touch-tone phone, you can call your phone number from outside and access the unit to listen to messages or change answering system setting.

### Secure remote access code

Your answering system is sharing the PIN code as the secure remote access code, to change the PIN code, please refer the PIN section

### Using the answering system remotely

1. Dial your phone number from a touch-tone phone.

- If the answering system is on:
- After the outgoing message finish, Press [ ] and the answering system will ask you input the remote access code. Please input the remote access code after the message played.
- The answering system will ask you input the remote access code. Please input the remote access code after the message played.

### If the answering system is off:

1. The answering system will ask you input the remote access code. Please input the remote access code after the message played.

### Remote commands

You can press dial keys to access certain answering system functions.

Keys	Description
[1]	Skip to the previous message
[2]	Play the message
[3]	Skip to the next message
[6]	Delete the playing message
[7]	Turn on the answering machine
[8]	Stop message playback
[9]	Turn on/off the answering machine

### Answering system settings

#### Number of rings before the unit answers a call

You can select the number of rings you want the phone to ring before the answering system answers a call.

- [ menu ]
- [ ] / [ ]: "ANSW MACHINE" → [ OK ]
- [ ] / [ ]: "SETTINGS" → [ OK ]
- [ ] / [ ]: "RING DELAY" → [ OK ]
- [ ] / [ ]: Select the desired setting → [ OK ]
- [ ]

### NOTE:

If you select Toll Saver (TS) the unit answers after the 3rd ring if there are NEW messages, OR the unit answers after the 5th ring if there are NO new messages. This allows user to access their answerer from another location and then hang up after 4 rings to avoid long distance charges.

### Voice mail service

The [ ] on LCD flash when you receive a new message from your service provider.

### IMPORTANT:

In order to use this unit's Visual Message Waiting Indicator (VMWI) feature, you must subscribe to this service from your phone company.

### Changing the battery

**CAUTION:** To reduce the risk of fire or personal injury, use only the CCT Tech Global Limited approved model H-AAAS50BX2 OR 2SN-AAAS5H-S-J1 Nickel-metal Hydride battery (Ni-MH), which is compatible with this unit.

- Make sure the telephone is **OFF** (not in TALK mode) before you replace the battery.
- Remove the battery compartment door.
- Disconnect the cord attached to the battery pack and remove the battery pack from the handset.
- Insert the new battery pack and connect the cord to the jack inside the battery compartment.
- Put the battery compartment door back on.
- Place handset in the base or handset charge cradle to charge. **Allow the handset battery to properly charge (for 16 hours) prior to first use or when you install a new battery pack. If you do not properly charge the phone, battery performance will be compromised.**

### Battery Safety Precautions

- Do not burn, disassemble, mutilate, or puncture. Like other batteries of this type, toxic materials could be released which can cause injury.
- To reduce the risk of fire or personal injury, use only the battery listed in the User's Guide.
- Keep batteries out of the reach of children.
- Remove batteries if storing over 30 day

### Caller ID

Problem	Cause/solution
Caller information is not displayed	- You must subscribe to Caller ID service from your service provider/telephone company. - If your unit is connected to any additional telephone equipment such as a Caller ID box or cordless telephone line jack, plug the unit directly into wall jack. - If you use a DSL/ADSL service, we recommend connecting a DSL/ADSL filter between the base unit and the telephone line jack. Contact your DSL/ADSL provider for details. - The name display service may not be available in some areas. Contact your service provider/telephone company for details. - Other telephone equipment may be interfering with this unit. disconnect the other equipment and try again.
Caller information is displayed late	- Depending on your service provider /telephone company, the unit may display the caller's information at the 2nd ring or later. - Move closer to the base units.
The 2nd caller's information is not displayed during an outside call	- In order to use Caller ID, call waiting, or Call Waiting Caller ID (CWIID), you must first contact your service provider/telephone company and subscribe to the desired service.

### General product care

To keep your unit working and long good, follow these guidelines:

- Avoid dropping the handset, as well as other rough treatment to the phone.
- Clean the phone with a soft cloth.
- Never use strong cleaning agents, paint thinner, abrasive powder, alcohol, or other chemical products to clean the unit. Doing so will damage the finish.
- Retain the original packaging in case you need to ship the phone at a later date.
- Periodically clean the charge contacts on the handset and base with a clean pencil eraser.

### Important safety intructions

Some of the following information may not apply to your particular product; however, when using telephone equipment, basic safety precautions should always be followed to reduce the risk of fire, electric shock and injury to persons, including the following:

- Read and understand all instructions.
- Follow all warnings and instructions marked on the product.
- Unplug this product from the wall outlet before cleaning. Do not use liquid cleaners or aerosol cleaners. Use a damp cloth for cleaning.
- Telephones should not be used while you are in a bathtub, shower or pool. Immersion of the telephone or handset in water could cause an electrical shock.
- Slots and openings in the cabinet back or bottom are provided for ventilation, to protect it from overheating. Do not block or cover these openings. Do not block the openings by placing the product on a bed, sofa, rug, or other similar surface. Do not place this product in a built-in installation unless proper ventilation is provided.
- Only operate this product from the type of power source indicated on the marking label. If you are not sure of the type of power supply to your home, consult your dealer or local power company.
- Plug the adaptor into an easily accessible electrical outlet near the equipment.
- Do not allow anything to rest on the power cord. Do not locate this product where the cord will be abused by persons walking on it.
- Do not overload wall outlets and extension cords as this can result in the risk of fire or electric shock.
- Never push objects of any kind into this product through cabinet slots as they may touch dangerous voltage points or short out parts that could result in a risk of fire or electric shock. Never spill liquid of any kind on the product.
- Never spill liquid of any kind on the product.
- To reduce the risk of electric shock, do not disassemble this product. If service or repair work is required, take it to a qualified serviceman. Opening or removing covers may expose you to dangerous voltages or other risks. Incorrect reassembly can cause electric shock when the appliance is subsequently used.
- Do not expose the product to extreme temperatures such as areas near a hot radiator, stove or in a hot car. Do not place product upon other consumer electronic products such as; computer monitors, power amplifiers, etc.
- Do not place lighted candles, cigarettes, cigars, etc., on the telephone.
- Never touch uninsulated telephone wires or terminals unless the telephone line has been disconnected at the network interface.
- Never install or modify telephone wiring during a lightning.
- Never install telephone jacks in wet locations unless the jack is specifically designed for wet locations.
- Use caution when installing or modifying telephone lines to prevent electrical shock and/or fire.
- Under the following conditions, unplug this product from the wall outlet and refer servicing to qualified service personnel:
  - The power supply cord or plug is damaged or frayed.
  - The product has been exposed to rain or water.

### Environment

Used equipment must be disposed of in compliance with current environmental protection regulations. You should return it to your reseller or dispose of it in an approved recycling centre.



Do not attempt to open the batteries as they contain chemical substances.

In the event of leakage, avoid contact with the skin, eyes and mouth. In the event of contact, rinse the affected part for several minutes in running water. Clean the product with absorbent paper or a dry cloth and contact your reseller for replacement batteries.



This 28511/28521 telephone is compliance with the DECT6.0 standard which operates in the 1.92MHz to 1.93MHz frequency range.

### WARNING: TO PREVENT FIRE OR ELECTRICAL SHOCK HAZARD, DO NOT EXPOSE THIS PRODUCT TO RAIN OR MOISTURE.

 <b>THE LIGHTING FLASH AND ARROW HEAD WITHIN THE TRIANGLE IS A WARNING SIGN OF "DANGEROUS VOLTAGE" INSIDE THE PRODUCT.</b>	<b>CAUTION</b> <small>RISK OF ELECTRICAL SHOCK, DO NOT OPEN</small> <b>CAUTION: TO REDUCE THE RISK OF ELECTRICAL SHOCK, DO NOT REMOVE COVER (OR BACK). NO USER SERVICEABLE PARTS INSIDE. REFER SERVICING TO QUALIFIED SERVICE PERSONNEL.</b>	 <b>THE EXCLAMATION WITHIN THE TRIANGLE IS WARNING SIGN ALERTING YOU OF IMPORTANT INSTRUCTIONS ACCOMPANYING THE PRODUCT.</b>
SEE MARKING ON BOTTOM / BACK OF PRODUCT		