# SIEMENS

**Gigaset
3010
Comfort**

User instructions

and Safety Precautions ⚠

This equipment is not designed for making telephone calls when the power fails. Alternative arrangements should be made for access to emergency services.

General

Safety precautions ⚠

- Only use the **plug-type AC adapter supplied** as indicated on the underside of the unit. Never use ordinary (non-rechargeable) batteries.

- Only use **approved batteries of the same type** (rechargeable), as otherwise battery damage can result (dangerous), see the table on page 11.

- Medical equipment can be affected by the handset.

- The handset can cause an unpleasant humming sound in hearing aids.

- Do not install the base station in bathrooms or showers.

- Do not operate the telephone in environments where there is risk of explosion (e.g. paint shops).

- Dispose of batteries and the telephone in an environmentally friendly manner in accordance with the relevant legislation.

- Ensure that the operating instructions are included when passing on your Gigaset to a third party.

- The handset's battery compartments feature the following diagrams:
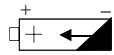
  Insert rechargeable batteries correctly in accordance with polarity symbols.

  Operate battery type in accordance with these operating instructions.

Displays

The following symbols appear in the display, depending on the operating situation:

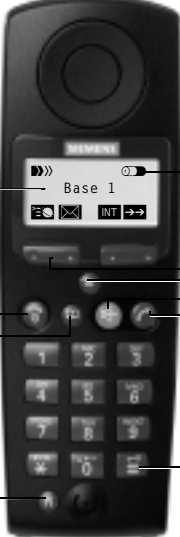|			
🔍	Network access list	INT	Internal dialling
↑ ↓	Scrolling in menus	→→	Rediallling number
◄ ►	Left/right	OK	Confirmation
✉	Mailbox function: new number in the caller list	GO BACK	Higher menu level
		⇥	Cancel
⇤	Delete character	⇥+	Supplementary menu

Gigaset 3000 Comfort handset: brief overview

Base name
- **constant:** ready for dialling/receipt
- **flashing:** no base station contact

End call key
- end call
- cancel function
- **Handset on/off:** hold key down

Directory
activate

Recall key
- for systems & select services
- insert pause: hold key down

Charging status
- ((⫶)) full
- (⫶_) empty

Display keys
see below

Open menu

Handsfree talking

Talk
- accept call
- dial call number

Keypad protection
on/off: hold key down

Base 1

Idle display, display keys

Reception range

Current functions
of the display keys, e.g. network access list, caller list, calling internal number, redialling number

Base 1

Display keys
- Functions vary depending on the display
- **If there are 2 functions,** press either the left **or** right side of the key

Quick reference guide

Function	Key combination
Activate/deactivate the handset	Hold down 🕿 for 1 second
Activate/deactivate keypad protection	Hold down ⌗ for 1 second
Answer a call	📞
Make an external call	⌨ 📞
Redial a number	→→ or ↓ 📞
Save a number in the directory	📖 ▸≡+ ↓ `New Entry` `OK` Name ↓ ⌨ ▸≡+ `OK`
Dial a number from the directory	📖 first lette**r or** ↓ 📞
Dial a number from the call list	✉ or ↓ 📞
Adjust the handset volume	≡ `Settings` `OK` `Sound Settings` `OK` ↓ `Handset Volume` `OK` ◄ ► `OK`
Mute the microphone	`INT` Microphone **muted**; Ⓡ Microphone **on**
Make an internal call	`INT` e.g. `3`
Call all handsets	`INT` `CALL ALL`
Transfer call (connect)	`INT` e .g. `2` 🕿
Internal enquiry call	`INT` e.g. `2`; terminate enquiry call: Ⓡ
Set the date	`INT` `SET` `0` `8` `OK` set the date `OK`
Set the time	`INT` `SET` `0` `9` `OK` Set the time `OK`

4

Contents

Preparing the telephone

Checking the contents of the package

The package contains the following:

- one Gigaset 3010 base station
- one Gigaset 3000 Comfort handset
- one plug-type AC adapter
- one telephone cord
- one belt clip for the handset
- two batteries
- one set of operating instructions

Installing/connecting the base station

Notes on installation

☺ – The base is designed for operation **in protected rooms** with a temperature range from +5°C to +45°C.

– Install the base station in a **central location** in the apartment/house, e.g. in the hall.

☹ – Do **not** install the base station **in the bathroom**.

– Do not operate the handset in environments where there is risk of explosion, such as a paint shop.

Range

The base station range is approx. 300 m outdoors and up to 50 m indoors. The receive strength icon indicates the strength of the radio contact between the base station and handset

▶⟫⟫   receive strength 100%

▶⟫⟫   receive strength 50%

▶⟫⟫   no or very low receive strength

Connecting the base station

⚠ **Only use the plug-type AC adapter supplied** as indicated on the underside of the base station.

1.
- Insert **small connector on telephone cord** into ☎ jack (clicks into place)
- Place cord in cables duct
- Insert telephone jack into telephone socket

Telephone jack with telephone cord

Plug-type AC adapter with mains cable

Cable duct

Underside of base station
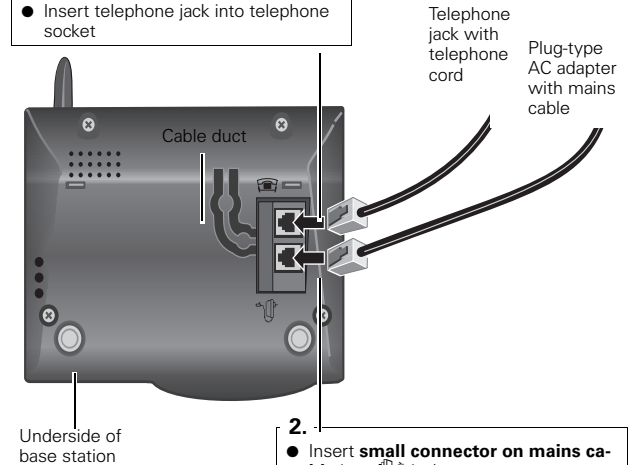
2.
- Insert **small connector on mains cable** into ⬚ jack
- Place cord in cables duct
- Insert plug-type AC adapter into socket

Inserting/charging the batteries

- The **handset** is already registered at the base station **when shipped**.
- For information on registering **additional handsets or replacement handsets** (after repairs), see page 47.

Inserting the batteries

- Never use ordinary (non-rechargeable) batteries.
  Only use **batteries that have been approved** (rechargeable), see table on page 11.
- Only use approved batteries of the same type.
- Never use non-Siemens charging units as these can damage the batteries.
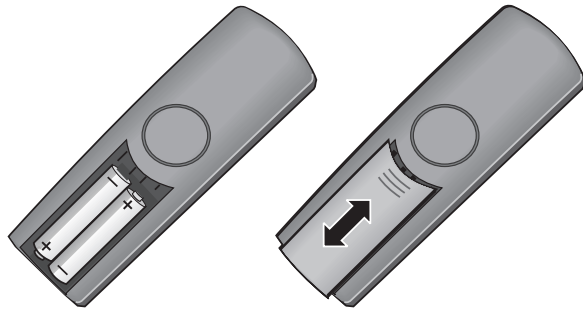
- Insert the batteries, ensuring **correct polarity** – see figure on left.
- Slide the cover approx. **3 mm into the battery compartment** and push gently forward until it clicks into place.
- **To open** the cover, press the grooved area on the cover and slide **back**.

Charging the batteries

The batteries supplied are **not charged**.
To charge the batteries, insert the handset in the base station or Gigaset 3000L charging unit (accessory) – you will hear the confirmation beep. The charging status icon flashes on the handset display to indicate that a charging operation is in progress:

| Batteries empty | Batteries $^2/_3$ charged |
| Batteries $^1/_3$ charged | Batteries full |

- We recommend initially charging the batteries for at least 16 hours without interruption – irrespective of the charging status icon.
- Once the first charging operation is complete, you can replace the handset in the base station after any call. Charging is controlled electronically. This ensures optimum charging and prolongs battery life.
- The batteries heat up during charging. This is normal and not dangerous.
- The battery charging status is only correctly displayed after uninterrupted charging/discharging. You should therefore avoid opening the battery compartment unnecessarily.

Approved batteries:

Nickel-cadmium (NiCd)	Nickel-metal-hydride (NiMH)
Sanyo N-3U (700 mAh)	Sanyo H-3 U (1500 mAh)
GP GP60AAKC (600 mAh)	GP GP130 AA HC (1300 mAh)
Varta 751RS (700 mAh)	GP GP150 AA HC (1500 mAh)
Mobile Power 700 (700 mAh)	Varta VH 1101 or Phone Power(1000 mAh)
Panasonic 60 DT (600 mAh)	Panasonic HHR-110 AA (1100 mAh)
	Friwo NiMH (1400 mAh)
	Toshiba TH-1200 AARE (1200 mAh)

Handset operating time/charging time:

Capacity (mAh)	Standby time (hours)	Talktime (hours)	Charging time (hours)
700	up to 100	approx. 10	approx. 5
1100	up to 160	approx. 15	approx. 9
1500	up to 220	approx. 20	approx. 12

Preparing the telephone

Attaching the belt clip
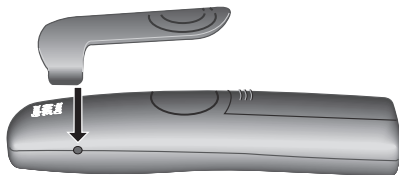
Push the clip onto the back of the handset until the side protrusions click into place.

Activating/deactivating the handset

Press the end call key for **1 second** – you will hear the confirmation beep*!

> The handset is activated automatically as soon as you insert the batteries and place it in the base station/charging unit.

Activating/deactivating keypad protection

You can "disable" the handset keys, e.g. when carrying the unit in your pocket or bag. This protects the keypad against inadvertent activation. An incoming call automatically deactivates the keypad protection. Calls can be accepted by pressing the talk key.

To activate/deactivate keypad protection, hold the key for **1 second** – you will hear the confirmation beep*!

* Confirmation beep = 1 long tone, error tone = 4 brief tones

Making calls

Making an external call

External calls are calls within the telephone network.

Enter the call number.
If necessary, correct with ⬅.

Press the talk key.

Ending a call:
Press the end call key.

- You can also **press the talk key** 📞 **first** and then enter the call number – each digit is dialled immediately.

- You can **cancel the dial operation** with the end call key 📴.

- You can insert a **pause** with the recall key Ⓡ (hold down key).

- You can opt to **not save entries**, e.g. when controlling external telephone services: press the menu key ☰, select `Switch to Tone` and confirm with `OK` – **none** of the numbers entered afterwards will be saved for number redial.

Making an internal call

You can conduct **toll-free calls with up to 6 handsets**.

INT   Press the display key – your handset's internal call number is displayed.

e.g. 2   Enter the internal call number of the handset.
Press `CALL ALL` or ✳ to call all handsets.

Ending a call:
Press the end call key.

Press keys:

Answering a call

A call is signalled by the ringer.

Press the talk key

or
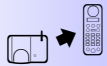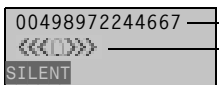
if "Auto talk" is activated simply remove handset from the base station.

- If the **ringer is disturbing you:** press the SILENT display key.
  Calls that appear on the display can be answered, for example, by pressing the talk key.
- For information on setting the handset volume (even during a call), see page 30.

Displaying the incoming call number (CLIP)

If calling line identification presentation (CLIP) is supported by the network carrier and the call number was received, the caller's number appears on the handset's display:

e.g.
```
00498972244667 ──── Call number
《《（）》》 ──── Bell icon
SILENT
```

The name is displayed instead of the call number if the caller's number received is stored in the handset's directory.

or

External Call, if the number was not received

or

Withheld, if the number was suppressed by the caller

or

Internal Call in the case of an internal call**.**

Press keys:

Handsfree talking

Handsfree talking, with the loudspeaker switched on, offers the following advantages:

- Other people can listen in and join in the call.
- You can place the handset on any convenient surface or, by **holding down the handsfree key**, replace it in the base station/charging unit. This leaves your hands free, for example to take notes.
- When dialling, for example, you can hear the dial tone without having to lift the handset to the ear.

Handsfree talking during a call

Activate handsfree talking.
Set the volume: press the handsfree key once more.

Change from handsfree talking to handset.

End the call.

Handsfree talking when dialling/answering a call

Press the handsfree key instead of the talk key.

Muting the microphone

You can deactivate your microphone during external calls in order, for example, to talk privately to somebody in the room. The calling party cannot hear your conversation during this time.

INT   Mute the microphone – the calling party will hear music on hold.

R   Re-activate the microphone.

Paging

Press the **base station key** – all handsets ring.

Ending paging:
Press the base station key once more or press the talk key at a handset.

Press keys:

Enhanced telephone features

Redial

Your handset automatically stores the last five call numbers dialled. If the call number is saved in the handset's directory, the corresponding name is displayed instead of the number.

Manual redial

➡ This function is not available in all countries!

→→ Display the call numbers/names.

⬇ Select the required call number/name.

☎ Press the talk key – the connection is set up.

Automatic redial

→→ Display the call numbers/names.

⬇ ≡+ Select the call number/name.

⬇ `Automatic Redial` `OK` Activate the automatic redial feature.

The handsfree key flashes while the number is being dialled, the loudspeaker is activated and the microphone is off.

If the user answers:

☎ Press the talk key.

➡ This function is automatically deactivated after several call attempts and after a successful call.

To cancel redial:

`CANCEL` Press `CANCEL` or any other key.

Press keys:

Transferring a call number to the directory

→→ Display call numbers.

⬇ ≡+ Select a call number.

⬇ `Copy to Dir.` `OK` The directory's input field opens. The call number is already entered.

Name Enter names, where applicable, change the call number. Enter letters and characters, see page 19.

≡+ Open the supplementary menu.

`Save Entry` `OK` Save the entry.

Changing a call number

You can change the call number and/or add to it with a number from the network access list.

→→ Display call numbers.

⬇ ≡+ Select a call number.

⬇ `Edit Entry` `OK` The call number is displayed.

▦ Change the call number.

Where applicable, insert a number, for example, from the network access list via the supplementary menu ≡+.

≡+ Open the supplementary menu.

`Save Entry` `OK` Save changes for the redial.

Deleting or displaying a call number

→→ Display call numbers.

⬇ ≡+ Select a call number and **select the required function:**

⬇ `Delete Entry` `OK` The call number is deleted.

or

⬇ `Display Entry` `OK` The entire call number is displayed.

`GO BACK` Quit the display.

Enhanced telephone features

Enhanced telephone features

Press keys:

Directory/Network access list

With the **directory** 🕮, you can store up to 100 call numbers and then dial them at the push of a button.
You can store prefixes for telephone companies and frequently used call numbers in the **network access list** ▤, see also Network access support, page 25. Apart from the entry operation, using the directory and the network access list is identical.

Storing a call number

🕮 / ▤ Display the directory/network access list.

▤＋ Open the supplementary menu.

⬇ New Entry | OK   Select the function.

Name Enter the name.
For information on entering letters and characters, see page 19.

⬇ Scroll to the next line.

▦ Enter the call number (see also note below).

▤＋ Open the supplementary menu.

Save Entry | OK   Save the entry.

➡ ● When entering the number, you can insert a pause with the recall key ⓡ (hold down) or a number from the network access list via the supplementary menu ▤＋.

● You can, for example, store the number of a company's switchboard so that you only have to dial the extension when making a call.

● You can also save incoming or outgoing call numbers during a call.

Dialling from the directories/network access list

🕮 / ▤ Display the directory/network access list.

e.g. ③ ③ Enter the first letters of the name, e.g. press the key ③ twice for "**E**" and scroll with ⬇.
The name are listed in alphabetical order.

📞 Press the talk key to start dialling.

➡ After selecting the number, you can open the supplementary menu ▤＋ and select **Display Number**. Then change the number and press the talk key 📞 to start dialling.

Press keys:

Entering names

To enter **names**, you can choose letters, digits and symbols with the appropriate key.

The entries are sorted in the following **sequence:**
✱, **#**, blank, digits (0-9), letters (alphabetical), **–**, remaining characters.

Press the appropriate key repeatedly or hold it down:

	1x	2x	3x	4x	5x	6x	7x	8x	9x
1	1								
2	a	b	c	2	ä	à	â	ã	ç
3	d	e	f	3	ë	é	è	ê	
4	g	h	i	4	ï	î			
5	j	k	l	5					
6	m	n	o	6	ö	ñ	ó	ô	õ
7	p	q	r	s	7	ß			
8	t	u	v	8	ü	ú	ù	û	
9	w	x	y	z	9	ý	æ	ø	å
0	␣*	.	–	0	,	+	:	?	!
✱	a→A	✱	/	(	)	=	&	@	
#	#	£	$						

*   Blank

Upper/lowercase:

The **first letter** of the name is **written automatically in upper case**, the letters immediately afterwards are written in lower case.

✱ Manual shift to upper/lower case for **one character**.

Controlling the cursor:

◀ ▶ Move the cursor to the left or right or to the end of the word/line in the next line (press briefly or hold down).

⬆ ⬇ Scroll up or down one line.

Deleting a character:

⬅ The character to the left of the cursor is deleted (press briefly or hold down).

Inserting characters:

Characters are always inserted to the left of the cursor.

Enhanced telephone features

Press keys:

Changing an entry

📖/📇≡ Open the directory/network access list.

⬇ Select the required entry.

≡+ Open the supplementary menu.

⬇ Edit Entry OK

Name Change the name.
For information on entering letters and characters, see page 19.

⬇ Scroll to the next line.

▦ Change the call number.

≡+ To complete the change, open the supplementary menu.

Save Entry OK Save the entry.

Deleting or displaying an entry

📖/📇≡ Open the directory/network access list.

⬇ Select the required entry.

≡+ Open the supplementary menu.

⬇ Delete Entry OK A confirmation beep is generated. The entry is deleted.

or

⬇ Display Entry OK The complete entry is displayed.

GO BACK

Copying an entry

You can copy an entry to another comfort handset to avoid having to input the same entry twice.

Step 1:

📖/📇≡ Open the directory/network access list.

e.g. ⬚8 **Select an entry:** enter the first letters of the name, e.g. press ⬚8 for "**T**", then ⬇.

≡+ Open the supplementary menu.

⬇ Copy Entry OK Select the function.

When **Copy entry to INT Hset:** is displayed:

e.g. ⬚2 OK Enter the call number of the receiving handset and confirm.

Enhanced telephone features

Press keys:

Step 2:

The **receiving handset** rings:

e.g. ☎ **Telephone PIN** Accept the call and enter the receiving handset's telephone PIN.

OK The entry is copied.

Once the entry has been successfully transferred:

YES **or** NO Copy an additional entry **or** terminate the function.

Copying the directory

You can copy the **entire** directory/network access list to another enhanced handset to avoid having to input the same entries twice.

📖/📇≡ Open the directory/network access list.

≡+ Open the supplementary menu.

⬇ Copy List OK Select the function.

e.g. ⬚3 OK Enter the receiving handset's call number and confirm.

The **receiving handset** rings:

e.g. ☎ **Telephone PIN** Accept the call and enter the receiving handset's telephone PIN.

OK The directory/network access list is copied.

Deleting the directory

All entries in the directory or in the network access list are deleted!

📖/📇≡ Open the directory/network access list.

≡+ Open the supplementary menu.

⬇ Delete List OK Select the function.

Telephone PIN OK Enter the telephone PIN (factory setting: 0000).

YES Confirm deletion of all entries.

Displaying available memory

📖/📇≡ Open the directory/network access list.

≡+ Open the supplementary menu.

⬇ Available Memory OK The available memory is displayed.

▮▶ Directory, network access list and short cuts "share" a **single** memory.

Enhanced telephone features

Press keys:

Caller list/mailbox function

If transferred, the call numbers for the **last 30 incoming calls** are stored in the caller list.
New entries in the caller list are indicated by the ✉ display key.

Calling back a caller

The entries are sorted according to the time at which they were **received**. If several calls are received from the same number, the **last call** is saved.

✉   Press the display key – the following display appears:

```
No. of messages
New: 5
Old: 2
```

The **newest entry** is displayed after **2 seconds** or when you press OK :

If the setting "**unanswered calls**" is active**:**

Date, time (if set, see page 34)

```
01.02. 05:12PM
00498972244667
      (07)
```

Call number **or** name, if number is in the directory

Call attempts

⏩   If the setting "**all calls**" is active, the entry number and the number of entries are displayed instead of the call attempts, e.g. 15/20. In addition, an ✓ indicates that the call was accepted.

⬇   Scroll to the required entry.

☎   Call back a caller – the entry is deleted from the caller list and saved in the redial list.

After selecting an entry, you can also:

▸☰+   Activate the supplementary menu and scroll to the required function:

Return Call	OK	Call back a caller.

or

⬇ Copy to Dir.	OK	Copy a call number to the directory.

or

⬇ Delete number	OK	Delete a call number from the caller list.

22

Enhanced telephone features

Press keys:

Caller list settings

You can make the following settings:

- only **unanswered calls** are saved
- **all incoming calls** are saved

INT SET `0` `✱` OK   Initiate the function – **Calls List** is displayed.

e.g. `2`   For example, set **all calls**.
Unanswered calls = **1**; all calls = **2**

OK ☎   Save the setting and terminate the function.

Deleting the caller list

All entries are deleted!

INT SET `3` `#` OK   Initiate the function.

System PIN OK   Enter the base station's system PIN and confirm (factory setting: 0000).

`1` OK ☎   Delete the caller list and terminate the function.

23

Enhanced telephone features

Press keys:	
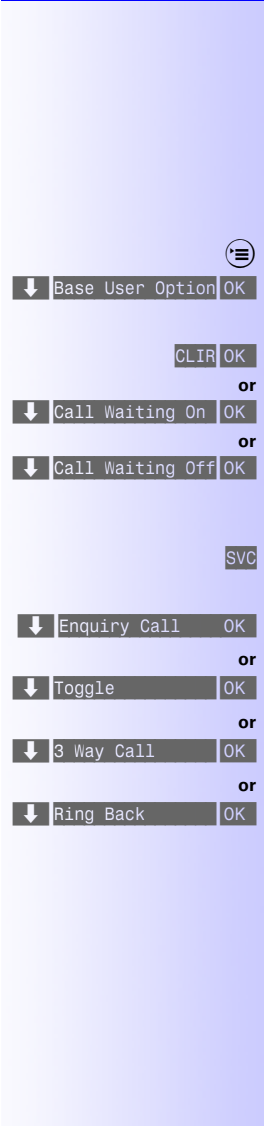
Carrier services

Your Gigaset 3010 Comfort simplifies the use of carrier services. The most important services are preprogrammed for you under the base short cuts.
Functions are activated with the menu key ⓘ when the telephone is idle (before dialling).
Functions are activated with the SVC display key during a call.

Functions before dialling

⬇ Press the menu key.

⬇ Base User Option OK   Scroll and confirm.

To select and start the required function:

CLIR OK   Suppress call number display for the next call.

or

⬇ Call Waiting On OK   Activate call waiting.

or

⬇ Call Waiting Off OK   Deactivate call waiting.

Functions during a call

SVC   Activate functions.

To select and start the required function:

⬇ Enquiry Call   OK   Initiate an enquiry call.

or

⬇ Toggle   OK   Toggle between 2 callers.

or

⬇ 3 Way Call   OK   Initiate a 3-way call

or

⬇ Ring Back   OK   Save an automatic callback.

24

Press keys:

Cost-effective telephoning

Network access list

You can store prefixes for telephone companies and frequently used call numbers in the **network access list** ⧉◎. This simplifies dialling for you.
Using the directory and the network access list is identical.

"Linking" call numbers

⧉◎ ↓ — Open the network access list and select a number.

≥≡+ |Display Number| |OK| — Open the supplementary menu and confirm a function – the number is displayed.

e.g. ⧉ — Either enter the user's call number **or** open the directory and select a number.

📞 — Start dialling – the two parts of the call number are dialled one after the other.

Speed dialling from the network access list

– You can save 10 numbers (**0-9**) in the network access list for speed dialling. These **speed dial numbers (0-9)** must be entered **before** the name, e.g. "**1** Name".

– Hold down the relevant digit key (**0-9**) to display the number saved.

Prerequisite: speed dial number is saved!

e.g. |1| — **Hold down** the relevant digit key – e.g. 1, and the number saved under the name "**1** Name" is displayed.

e.g. ⧉ — Enter the user's call number **or** open the directory and select the number.

📞 — Start dialling – the two parts of the call number are dialled one after the other.

Press keys:

Displaying the call duration

▥➡ The handset automatically displays the current call duration if call charge pulses are not transferred.

Displaying the call charges

Prerequisites: you requested call charge pulse transmission from your telephone company and the correct unit price is set. Call charge display starts as soon as the first call charge pulse is received.

e.g.

```
EXTERN
00020      00001
```
—Cost of the current call
—Total charge for all calls

Setting the unit price

A unit price must be set to ensure that the call charges are correctly displayed.

If you set the **unit price** to **zero**, **units** are displayed instead of the call charges.

▥➡ ● Every modification resets the counter levels to zero. The call allowance account amounts are not affected.
   ● If the unit price is set to zero, the call allowance account amounts are deleted.

INT SET 3 7 OK   Initiate the setting – **Charge per Unit** appears.

System PIN OK   Enter the base station's system PIN and confirm (factory setting: 0000) – the current setting is displayed.

If necessary, press the ✳ key to toggle between display with decimal point (000.00) and without decimal point (00000).

e.g. 1 2   Enter the unit price.

If necessary, use the ⬅ key to set the charge factor to "00.00" – setting for displaying units.

OK 📞   Save the setting and terminate the function.

Press keys:

Displaying/deleting total charges

You can display the total charges for **each handset** and for **all handsets**. Of course, if units are set, units are displayed instead of total charges.

INT SET 0 3 OK   Initiate the setting – **Total Charge** is displayed.

System PIN OK   Enter the base station's system PIN and confirm (factory setting: 0000) – the numbers of all registered handsets are displayed.

● **Total charges for all handsets:**

✳   Press the key.

If necessary, press ⬅ to delete and confirm with OK.

📞   Terminate the function.

or

● **Total charges for a specific handset:**

e.g. 1   Enter the number of the handset – the following display appears:

e.g.
```
Total Charge
0000120     00015
```
—Cost of the current call
—Total charge for all calls

If necessary, press ⬅ to delete and confirm with OK.

📞   Terminate the function.

Displaying call charges for the last call

If this function is activated, the (total) call charges for the last calls are always displayed when you press the talk key (📞).

INT SET 3 8 OK   Initiate the setting – **Charge last Call** appears.

System PIN OK   Enter the base station's system PIN and confirm (factory setting: 0000).

e.g. 1   For example. activate the display.
Activate = **1**; deactivate = **0** (factory setting)

OK 📞   Save the setting and terminate the function.

Cost-effective telephoning

Press keys:

Call allowance account

Prerequisite: call charges are displayed.

You can assign a credit balance to **each** handset for **external calls**. The current credit balance is displayed in call status.

If the credit balance runs out:

– An advisory beep is generated during a call when the call allowance account is down to its last five units. The connection is cleared down when the credit balance finally runs out.
– You can continue to call emergency numbers saved at the base station.

> If the base station is set to call charge units, then the call allowance account also uses units, see page 26.

Setting the credit balance

`INT` `SET` `0` `4` `OK`   Initiate the setting – **Call allow.acc.** appears.

System PIN `OK`   Enter the base station's system PIN and confirm (factory setting: 0000) – the numbers of all handsets registered are displayed.

e.g. `1`   Enter the handset's call number – the display indicates the current status of the handset's account.

e.g. `2` `0` `0` `0`   Enter the credit balance amount (5 digits, up to 99999 or 999.99) – old display is deleted.
You can set the amount to zero with the delete key ⌫.

`OK` ☎   Save the credit balance, terminate the function **and** now proceed as follows to re-activate the **call allowance account**.

Activating/deactivating the call allowance account

`INT` `SET` `3` `0` `OK`   Initiate the function – **Hset Restriction** appears.

System PIN `OK`   Enter the base station's system PIN and confirm (factory setting: 0000).

e.g. `1`   Enter the handset's call number.

e.g. `1`   For example, activate the call allowance account.
Activate = **1**; deactivate = **2**

`OK` ☎   Save the setting and terminate the function.

Individual handset settings

Setting the display language

📋 Press the menu key.

`Settings` `OK`   Confirm the function.

⬇ `Language` `OK`   The active language is marked with a ✓.

⬇ `OK` ☎   Select the required language, confirm it and terminate the function.

Displays for language setting:

Einstellungen	Sprache	**Deutsch**
Settings	Language	**English**
Réglages	Langue	**Français**
Impostazioni	Lingua	**Italiano**
Ajustes	Idioma	**Español**
Programações	Língua	**Português**
Instellingen	Taal	**Nederlands**

Setting the ringer volume

You can choose between **5 ringer volumes**, the **"crescendo" ring** (increasing volume) and **no ringer**.

📋 Press the menu key.

`Settings` `OK`   Confirm the function.

`Sound Settings` `OK`

`Ringer Volume` `OK`   The ringer sounds at the current volume and the setting is displayed.

◀ ▶ `OK` ☎   Set the required ringer volume, save it and terminate the function
Volume levels = **1-5**; crescendo = **C**;
ringer deactivated = **0**

Press keys:

≣

| Settings | OK |

| Sound Settings | OK |

| ⬇ Ringer Melody | OK |

| ◀ | ➡ | OK | ☎ |

Setting the ringer melody

You choose between **10 ringer melodies**.

Press the menu key.

Confirm the function.

The current ringer melody sounds and the number is displayed.

Set the required ringer melody (0 to 9), save it and terminate the function.

Setting a short ringer tone (advisory tone)

A call is only signalled by a short advisory tone if the **Beep** function is set.

≣

| Settings | OK |

| Sound Settings | OK |

| ⬇ Beep | OK |

☎

Press the menu key.

Confirm the function.

Switch from **Ringer Melody** to **Beep** (✔ = function on).

Setting the handset/loudspeaker volume

You can set the **handset volume** to any of **3 levels** and the loudspeaker for **handsfree talking** to any of **5 levels** – even during a call.

≣

| Settings | OK |

| Sound Settings | OK |

| ⬇ Handset Volume | OK |

| ⬇ Handsfree Vol. | OK |

| ◀ | ➡ | OK |

☎

Press the menu key.

Confirm the function.

Select handset **or** loudspeaker volume and confirm – a melody sounds at the current volume to simplify the setting operation.

Set the required volume and save.

Terminate the function (**do not press** when a call is in progress!).

30

Press keys:

Activating/deactivating beeps

You can activate/deactivate the following warning and signal tones:

● **Key Beeps:** every keystroke is confirmed.

● **Batt. Low Beep:** the battery needs to be charged.

● **Confirm. Beeps:** confirmation beep (1 beep) when you conclude inputs/settings and when replacing the handset in the base station; error beep (4 short beeps) when you make an incorrect entry.

≣

| Settings | OK |

| Sound Settings | OK |

e.g.

| ⬇ Key Beeps | OK |

☎

Press the menu key.

Confirm the function.

Scroll to the required beep and press OK to activate/deactivate it (✔ = beep on).

Terminate the function.

Auto talk

When this function is active, you can answer a call by removing the handset from the base station/charging unit.

≣

| Settings | OK |

| ⬇ Auto Talk | OK |

☎

Press the menu key.

Confirm the function.

Select the function and press OK to activate/deactivate it (✔ = function on).

Terminate the function.

31

Press keys:

Changing the base name

You can change the base's name, e.g. from `Base 1` to `Intern 3` ("3" is the handset's internal number).

⊜   Press the menu key.

⬇ Base settings ▕ OK ▏   Select the function.

⬇ ▐▜+ ▏   Select the required base station.

Chnge Base Name ▕ OK ▏   Confirm the function.

Name   Enter the required name.
For information on entering letters and characters, see page 19.

▜+ Save Entry ▕ OK ▏   Save the name.

Registering at more than one base station

You can operate your handset at up to **4 base stations**.

▐▐▐➡   For information on **Gigaset 3010** registration, see page 47!

Changing the base station

Prerequisite: the handset is registered at several base stations.

You can choose one of the following settings:

● Set the handset to a **fixed base station**.

● Set the handset to `Best Base` – the handset **automatically selects** the base with the strongest reception.

⊜   Press the menu key.

⬇ Base settings ▕ OK ▏   Select the function.

⬇ ▐▜+ ▏   Select fixed base or `Best Base`.

⬇ Select Base ▕ OK ▏   Save the setting.

Press keys:

Resetting the factory settings

▐▐▐➡   ● The **telephone PIN** (handset PIN) is **not** reset.

● The **directory, network access list** and the **caller list** are **not** deleted.

Handset factory settings:

Language setting	English
DSS number (hot key), Redial	deleted
Auto talk, key beeps, battery low beep, confirmation beeps	on
Handset volume, ringer melody	1
Loudspeaker volume	3
Ringer volume	5
Short ringer tone (advisory tone), telephone lock	off
Room monitor level	2

⊜   Press the menu key.

Settings ▕ OK ▏   Confirm the function.

⬇ Default Reset ▕ OK ▏   Select the function and confirm.

Telephone PIN ▕ OK ▏ ☏   Enter the telephone PIN, confirm (factory setting: 0000) and terminate the function.

Press keys:

Base station settings

All base station settings are made **via the handset**.

Setting the date

The date setting is required for displaying the date on which the message was received by the caller list.

Your Gigaset is "Year 2000 compliant".

INT SET 0 8 OK

Initiate the setting – the current setting is displayed; the current input position is flashing:

e.g.

```
Date Setting
08     20  09  99
```
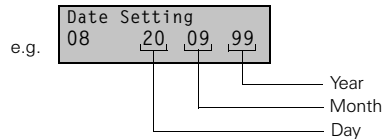
Year
Month
Day

e.g. 2 0   Enter the **day**.
If necessary, press ⬆ to jump back and start again.

e.g. 0 9   Enter the **month**.

e.g. 9 9   Enter the **year**.

OK   Save the setting and terminate the function.

Entering the time

The time setting is required for displaying the time at which the message was received by the caller list.

INT SET 0 9 OK

Initiate the setting – the current setting is displayed; the current input setting is flashing:

e.g.

```
Time Setting
09        09-15
```
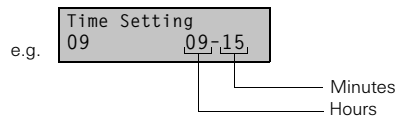
Minutes
Hours

e.g. 0 9   Enter the **hours**.
If necessary, press ⬆ to jump back and start again.

e.g. 1 5   Enter the **minutes**.

OK   Save the setting and terminate the function.

➡ The date and time must be reset after a power cut or disconnecting the base station's plug-type AC adapter.

Press keys:

Setting the ringer volume

You can choose between **5 ringer volumes**, the **"crescendo" ring** (increasing volume) and **ringer off**.

INT SET 0 5 OK

Initiate the setting – the ringer sounds, **Base Volume** and the current setting is displayed.

e.g. 4

Enter the number corresponding to the required ringer volume.
Volume levels = **1 to 5**; crescendo = **6**;
0 = ringer off

OK   Save the setting and terminate the function.

Setting the ringer melody

You can choose between **10 ringer melodies**.

INT SET 0 6 OK

Initiate the setting – the melody sounds, **Base Melody** and the current setting is displayed.

e.g. 3   Enter the desired ringer melody (**0 to 9**).

OK   Save the setting and terminate the function.

Activating/deactivating music on hold

This refers to the music that the caller hears when placed on hold, e.g. during an internal enquiry call.

INT SET 4 3 OK

Initiate the setting – **Music on Hold** is displayed.

System PIN OK

Enter the base station's system PIN and confirm (factory setting 0000).

e.g. 0

For example, deactivate music on hold.
Deactivate = **0**; activate = **1**

OK   Save the setting and terminate the function.

Base station settings

Press keys:

Setting pauses

Pause after connecting to an outside line

You can use this function to set the length of the pause that is automatically inserted after you press the talk key and before the call number is transmitted.

`INT` `SET` `4` `5` `OK`

Initiate the setting.

System PIN `OK`

Enter the base station's system PIN and confirm (factory setting: 0000).

e.g. `2`

Enter the pause length.
1 second = **1**; 3 seconds = **2**; 7 seconds = **3**; 2,5 seconds = **4**

`OK`

Save the setting and terminate the function.

Pause for the recall key

You can use this function to set the length of the pause that is inserted by pressing the recall key R .

`INT` `SET` `4` `6` `OK`

Initiate the function.

System PIN `OK`

Enter the base station's system PIN and confirm (factory setting: 0000).

e.g. `1`

Enter the pause length.
0.8 seconds = **1**; 1.6 seconds = **2**; 3.2 seconds = **3**

`OK`

Save the setting and terminate the function.

Press keys:

Resetting the factory settings

When resetting the base station, the **system PIN is not changed** and handset registration is not affected. You can:

- reset **all** factory settings, see table below
- delete the **caller list** only
- delete the **Call charges/units** only

Base station factory settings:

Ringer volume	5
Ringer melody	1
Price per unit	00.00
Disable/enable call numbers, base lock, last call charges	Off
Number for disabling/enabling, call allowance account, stored emergency numbers	Deleted
External dialling (all handsets)	Possible
Dialling mode	DTMF, adjustable flash
Flash time (at telephone systems)	80 ms
Pause after recall key	800 ms
Pause after line seizure / external code	3 s

`INT` `SET` `3` `#` `OK`

Initiate the setting – **Reset Base** is displayed.

System PIN `OK`

Enter the base station's system PIN and confirm (factory setting: 0000).

e. g. `0`

For example, reset setting to the factory default.
Reset to factory default = **0**; delete caller list = **1**; Delete charges/units = **2**

`OK`

Confirm the delete action and terminate the function.

Press keys:

User options (short cuts)

Multiple operating steps can be combined and saved as a user option (short cut) to facilitate operation.

Handset user options (short cuts)

You can save, change and copy multiple operating steps (inputs) as a handset user option (short cut) and assign an appropriate name.
You can also delete user options (short cuts) via the supplementary menu ▤ or display the available memory. User options (short cuts) and directories share the same memory.

Examples of possible handset user options (functions):

Function	Input
Previously configured lock ON	*33*C#
Previously configured lock OFF	#33*C#
Connect without dialling ON	*53*N#
Connect without dialling OFF	#53#

Saving handset user options (short cuts)

≣	Press the menu key.
↓ Hset User Option OK	Select a function.
▤	Open the supplementary menu.
↓ New Entry OK	Select a function.
Name	Enter the name of the user option (short cut). For information on entering letters and characters, see page 19.
↓	Scroll to the next line.
Contents	Enter the contents for the user option (short cut), see also following information and "Inserting a function", page 39.
▤	Open the supplementary menu.
Save Entry OK	Save the entry.
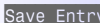
Press keys:

⇉ ● Where applicable, insert a pause with the recall key Ⓡ (hold down) or a number from the network access list via the supplementary menu ▤ when entering the number.

● You can also use the supplementary menu ▤ to display the meaning of the current element (character) at the cursor.

Inserting a function:

The following user option (short cut) functions can be entered when entering the user option (short cut) contents:

C Request PIN	I INT
N Request No.	E End Call
P Insert Pause	M Temp. Tone
Q Req. Acknowl.	

▤	Open the supplementary menu.
↓ Insert Function OK	Select a function.
↓ OK	Select a function and confirm.

Starting a handset user option (short cut)

≣	Press the menu key.
↓ Hset User Option OK	Select a function.
↓	Select the required user option (short cut).
☎	Press the talk key to start the user option (short cut).

Changing an entry

≣	Press the menu key.
↓ Hset User Option OK	Select a function.
↓ ▤	Select the required user option (short cut) and confirm.
↓ Edit Entry OK	Select a function.
Name	Change the name of the user option (short cut). For information on entering letters and characters, see page 19.
↓	Scroll to the next line.
Contents	Change the contents of the user option (short cut).
▤	Open the supplementary menu.
Save Entry OK	Save the change.

User options (short cuts)

Press keys:

Displaying/deleting an entry

Once you have selected a user option (short cut), you can display it or delete it via the supplementary menu ▤.

Copying the user option (short cut) list

You can copy the entire user option (short cut) list to another enhanced handset to avoid having to input the same entries twice.

⊜ Press the menu key.

↓ Hset User Option OK   Select a function.

▤ Open the supplementary menu.

Proceed as for the directory/network access list, see "Copying the directory",
page 20.

Copying individual user options (short cuts)

⊜ Press the menu key.

↓ Hset User Option OK   Select the required function.

↓ ▤ Select the required user option (short cut) and open the supplementary menu.

Proceed as for the directory/network access list, see "Copying an entry", page 20.

Press keys:

Handset security

You can change the PIN (Personal Identification Number), configure hot key selection or lock your telephone (handset).

Changing the telephone PIN

Important functions/settings are protected by the telephone PIN (handset PIN).

> **Do not forget your PIN!** The PIN can only be reset by calling the **Siemens hotline**, see page 59.

Press the menu key.

Settings   OK   Select the function.

↓ Security   OK

Telephone PIN OK   Enter the current telephone PIN (factory setting: 0000, display ∗) and confirm.

Change PIN   OK   Select the function.

New telephone PIN OK   Enter the new telephone PIN (4 digits) **twice** and confirm –

New telephone PIN OK   the new telephone PIN is then saved.

Terminate the function.

Press keys:

Hot key (direct station) selection

▥➡   This function is not available in all countries!

When hot key selection is activated, **every keystroke** sets up a connection to the hot key number **stored**. Patients and the elderly , for example, can use this function to call for assistance.

Saving, changing, deleting a hot key number

⌐≣   Press the menu key.

`Settings` `OK`   Select the function.

⬇ `Security` `OK`

Telephone PIN `OK`   Enter the telephone PIN (factory setting: 0000) and confirm.

⬇ `Hot Key Set Up` `OK`   Select the function.

▦   Enter or change the DSS (hot key) number, or delete it with ⬅ .

≣+   Open the supplementary menu.

`Save Entry` `OK` ☏   Save the number, terminate the function **and** then proceed as follows to **activate hot key selection**.

▥➡   When entering a number, if necessary open the supplementary menu ≣+ and enter **I** for an internal DSS number (e.g. **I3**).

Activating/deactivating hot key selection

⌐≣   Press the menu key.

`Settings` `OK`   Select the function.

⬇ `Security` `OK`

Telephone PIN `OK`   Enter the telephone PIN (factory setting: 0000).

⬇ `Hot Key` `OK`   Select the function and press `OK` to activate hot key selection.
✓ = activated.

☏   Hot key selection is activated.

Deactivating hot key selection:

`OFF` **Telephone PIN** `OK` ☏   Press the display key, enter the telephone PIN and confirm.

Press keys:

Telephone lock

If the telephone lock is activated, with the exception of the emergency call, all functions are disabled.
The handset, however, can still receive calls. Simply press the talk key ☎ to take incoming calls.

⌐≣   Press the menu key.

`Settings` `OK`   Select the function.

⬇ `Security` `OK`

Telephone PIN `OK`   Enter the telephone PIN (factory setting: 0000).

⬇ `Handset Lock` `OK`   Select the function – the telephone lock is activated.

Deactivating the telephone lock:

`OFF` **Telephone PIN** `OK` ☏   Press the display key, enter the telephone PIN and confirm.

Dialling an emergency number

Emergency numbers saved on the base station can be dialled when hot key selection/telephone lock is active, see page 45. The emergency number 112 is saved by default.

Press keys:

Base station security

Changing the base station system PIN

`INT` `SET` `0` `7` `OK`   Initiate the setting – **Base PIN** is displayed.

System PIN `OK`   Enter the base station's current system PIN and confirm (factory setting: 0000).

2 x New system PIN `OK`   Enter the base station's new system PIN (4 digits) **twice** and confirm – the new system PIN is then saved.

📵   Terminate the function.

Activating/deactivating the base lock

Outgoing external calls are blocked **for all handsets** when the base is locked.
Stored emergency numbers can be dialled, see page 43.

`INT` `SET` `0` `0` `OK`   Initiate the setting – **Base Lock Set** is displayed.

System PIN `OK`   Enter the base station's system PIN and confirm (factory setting: 0000).

e.g. `2`   For example, activate the base lock.
Activate = **2**; deactivate = **0** (factory setting).

`OK` 📵   Confirm the setting and terminate the function.

44

Press keys:

Barring/enabling call numbers

You can use this function to **bar specific call numbers**, e.g. all international numbers (00...). You can also specifically **enable these numbers**. Barring/enabling actions affect **all handsets**.

All external numbers dialled are checked. Dialling is cancelled and the barred digits are displayed if the call number matches the **barred number**. This does not happen if the **number is enabled**.

Saving/changing/deleting call numbers

You can save 5 call barring numbers. The numbers can be displayed, changed, and deleted at any time.

`INT` `SET` `0` `1` `OK`   Initiate the setting – **Call Restriction** is displayed.

System PIN `OK`   Enter the base station's system PIN and confirm (factory setting: 0000) – the first entry is displayed:
e.g.

```
Call Restriction
01,1 _
```

— Blanks or call number
— Memory location (1 to 5)
— Previously entered functional numbers
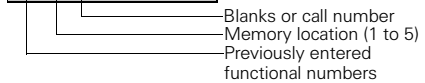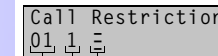
If necessary, press ⬇ to scroll to the required entry (memory location).

`OK`   Select the entry displayed.

⌨   Enter the call number (up to 8 digits), e.g. **00** to bar **international calls**, press ⬅ to change or if necessary delete the entire number.

`OK` 📵   Save the entry. Terminate the function **and** now **activate barring/enabling** as described below.

45

Base station security

Press keys:	
	### Activating/deactivating call barring/enabling
INT SET ⁰ ⁰ OK	Initiate the setting – **Base Lock Set** and the current setting are displayed.
System PIN OK	Enter the base station's system PIN and confirm (factory setting: 0000).
e.g. 1	e.g. bar numbers. Bar numbers = **1**; enable numbers = **3**; deactivate call barring/enabling = **0** (factors setting).
OK 📞	Save the setting and terminate the function.

Saving emergency numbers

The emergency number 112 is already saved.
You can save an additional **4 emergency numbers**.
The emergency numbers are valid for **all handsets**.

▌▌▶ An **emergency number can be dialled** even if the telephone is locked or if the call allowance account has run out.

Saving/changing/deleting emergency numbers

INT SET ⁰ ² OK	Initiate the setting – **Emergency Nos.** is displayed.
System PIN OK	Enter the base station's system PIN and confirm (factory setting: 0000) – the first entry is displayed: e.g.

```
Emergency Nos.
02 1 =
```

———Blanks or call number
———Memory location (1 to 4)
———Previously entered
    functional numbers

If necessary, press ⬇ to scroll to the required entry (memory location).
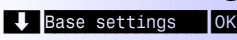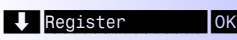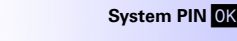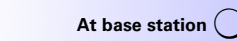
OK	Select the entry displayed.
🔢	Enter or change the emergency number (up to 16 digits). If necessary, press ⬅ to delete the number.
OK 📞	Save the entry and terminate the function.

Press keys:

1   2   . . .   6

Operating more than one handset

Registering additional handsets

- You can register and operate up to **6 handsets** at your Gigaset 3010 base station.

- You can register every Gigaset 3000 Comfort handset at up to 4 base stations.

Registering a Gigaset 3000 Comfort handset

- The **handset** is already registered at the base station when **shipped**.

- You can change the display language, see page 29! Then, switch your handset off and then one again.

Step 1:

Press the menu key.

↓ Base settings OK   Select the function.

↓   Select base station.

Normally, enter **1** for base station 1 when registering for the first time. When registering the handset at additional base stations, e.g. in the company, enter **2**, **3** or **4** as the number of the base station.

›Ξ+   Open supplementary menu.

↓ Register OK   Select the function.

System PIN OK   Enter the system PIN and confirm (factory setting: 0000) – e.g. `Regstr.Procedure Base 1` appears.

Step 2:

At base station ◯   **Press the base station key** until a signal tone is generated at the base station (hold key down for approx. 10 seconds) – unassigned internal call numbers are displayed after a few seconds, e.g. 23456 (number 1 is assigned to the handset supplied).

Step 3:

e.g. [2 ABC]   Enter the required **internal call number of the other handset** – the **stationary** base name, e.g. `Base 1` is displayed **if registration is successful** (stops flashing).

Your handset is ready for operation!

Press keys:

● **Registering Gigaset 1000/2000**

For information on preparing these handsets, see the relevant operating instructions.

● **Registering third-party handsets**
Prerequisite: the non-Siemens handset complies with the **GAP standard!**
GAP (**G**eneric **A**ccess **P**rofile) is a European standard for the interaction of cordless telephones and base stations.

Refer to the operating instructions of the handset to be registered for information on how to register it at a **GAP base station**.

Preparing your base station for registration:
Press the base station key **until a signal tone** is generated at the base station (hold down for approx. 10 seconds).

At base station ◯

Your Siemens base station assigns the **first unassigned** internal call number to the handset after registration.

Making an internal call

Internal calls are conducted with your other registered handsets – free of charge

INT   Press the display key – the internal call number of your handset is displayed.

e.g. 2   Enter the internal call number of the other handset.
Press CALL ALL. to call all handsets.

Ending a call:
Press the end call key.

Forwarding a call

You can forward an external call to another handset (connect).

INT   Press the display key – the external user hears music on hold.

e.g. 2   Enter the internal call number.

When the user answers:

Press the end call key to forward the call.

Press keys:

Internal enquiry call

You are conducting a call with an external user. You can call another internal user to conduct an enquiry call without clearing down the initial connection. You are automatically reconnected to the external user when you end the enquiry call.

INT   Press the display key – the external user (call) can hear music on hold.

e.g. 2   Enter the internal number of the handset.
Press CALL ALL to call all handsets.

R   End the enquiry call to revert to the caller placed on hold.

Accepting call waiting

The call waiting tone (1 brief tone) is generated when you receive an external call while conducting an internal call; **EXT** flashes on the display**.**

ACCEPT   Press the display key – the internal call is **cleared down**, you are connected to the external caller.

Collective call

All handsets are called and ring. You can accept the call at any handset by pressing the talk key ✆.

INT   Press the INT key.

CALL ALL   Press the display key – all available handsets are displayed.

Displaying the handset number

INT   Press the INT key – your handset's internal call number is displayed.

Ending the display:

Press the end call key.

Press keys:

Open listening at the handset

You can listen in on an external call at another handset.

You are conducting a call with an external user:

`INT`   The call is placed on hold.

e.g. `2`   Enter the call number of the other handset – the other handset rings, the other internal user presses the talk key (☎).

`LSTN.ON`   You are reconnected to the external user. The other internal user can hear the conversation.

Deactivating open listening:

`LSTN.OFF`   The external connection is not affected.

> The internal user can elect to terminate open listening by replacing the handset.

De-registering handsets

A de-registered handset cannot be used to make calls at this base station, e.g. to protect against unauthorised use.

`INT` `SET` `3` `6` `OK`   Initiate de-registration – **De-register Hset** is displayed.

System PIN `OK`   Enter the system PIN and confirm (factory setting: 0000) – all registered handsets are displayed.

e.g. `2`   Enter the internal call number of the handset **to be de-registered** (number is no longer displayed).

`OK`   Confirm de-registration and terminate the function.

Press keys:

Disabling external dialling at individual handsets

The factory setting permits you to make external calls from every registered handset. You can use this function to **prevent individual handsets** from dialling **external numbers**.

You can use "blocked" handsets to:

– make internal calls
– accept external calls
– dial the emergency numbers saved at the base station, see page 43.

`INT` `SET` `3` `0` `OK`   Initiate the setting – **Hset Restriction** is displayed.

System PIN `OK`   Enter the system PIN and confirm (factory setting: 0000). The numbers of all registered handsets are displayed.

e.g. `2`   Enter the internal call number of the handset.

e.g. `0`   **Deactivate** external dialling (block).
Deactivate = **0**; activate = **2**

`OK` (☎)   Save the setting and terminate the function.

Connecting a fax/modem

You can register fax machines and modems at the base station in the same way as a handset via a cordless **Gigaset 1000 TAE** connector. To do this, you must modify the **device type for the Gigaset 1000 TAE**:

Setting the device type:

`INT` `SET` `3` `9` `OK`   Initiate the setting – **Device Selection** is displayed.

System PIN `OK`   Enter the system PIN and confirm (factory setting: 0000) – all registered handsets are displayed.

e.g. `4`   Enter the internal call number of the Gigaset 1000 TAE.

e.g. `1`   Set the device type.
"stationary " telephone/handset = **1** (factory setting); fax = **2**; modem = **3**

`OK` (☎)   Save the setting and terminate the function.

Press keys:

Activating/deactivating the ringer

All handsets ring immediately to signal an incoming external call – collective call (factory setting). The calls can be accepted at all handsets by pressing the talk key ☎.
However, you can **deactivate** the ringer at **individual handsets** – these handsets no longer ring when external calls are received.

INT SET 3 1 OK

Initiate the setting – **Call Group** is displayed.

System PIN OK

Enter the system PIN and confirm (factory setting: 0000) – all handsets "**with**" **ringer** are displayed.

e.g. 3

Enter the internal call numbers of the handset:
– call number is **displayed** = ringer **on**,
– call number is **not displayed** = ringer **off.**

OK ☎

Save the setting and terminate the function.

Setting ring delay/collective call

You can use this function to switch from collective call (factory setting) to ring delay:

– If **collective call** is activated, **all handsets** ring **immediately** when external calls are received
– If **ring delay** is activated, calls are signalled first at the **priority handset** and then at the other handsets, for example, after 4 rings. The priority handset and the ring delay (number of rings) must first be defined.

Switching to ring delay/collective call

INT SET 3 2 OK

Initiate the setting – **Ring Option** is displayed.

System PIN OK

Enter the system PIN and confirm (factory setting: 0000).

e.g. 2

e.g. set the ring delay.
Collective call = **1**; ring delay = **2**

OK ☎

Save the setting and terminate the function.

Press keys:

Setting a priority handset

The handset with 1 as its call number is automatically the priority handset – and rings first (factory setting).
You can set any **other handset** as the **priority handset**:

INT SET 3 3 OK

Initiate the function – **Ring Priority** is displayed.

System PIN OK

Enter the system PIN and confirm (factory setting: 0000) – the priority number is displayed.

e.g. 2

Enter the call number of the **priority handset**.

OK ☎

Save the setting and terminate the function.

Setting the number of rings

You can set the **number of rings** allowed before the call is signalled at the **other handsets**.

INT SET 3 4 OK

Initiate the function – **No.Ring Priority** is displayed.

System PIN OK

Enter the system PIN and confirm (factory setting: 0000) – the current setting is displayed, e.g. 3.

e.g. 5

Enter the number of rings.
The call is signalled at the telephone after: 2 rings = **2** to 9 rings = **9**

OK ☎

Save the setting and terminate the function.

Room monitor

When this feature is active, an **internal call** is set up to a specified handset as soon as the noise in the monitored room reaches the pre-defined level. You can hear the noise in the room when you pick up the call. The room monitor remains active even after the handset is replaced. Calls to the room monitor only appear on the display.
The **distance** from the object monitored (e.g. baby) should be between **1 and 2 metres**.

Saving the room monitor call number

≣

Press the menu key.

↓ Room Monitor Set OK

Select the function.

↓ Room Monit. No. OK

e.g. 2 OK

Enter the number of the handset to be called and confirm.
If you entered a 2-digit number by mistake, enter a zero before the number.

Operating more than one handset
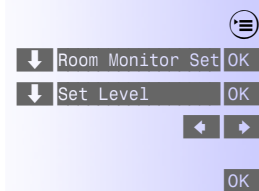
Setting the noise level

(≡) Press the menu key.

↓ Room Monitor Set OK Select the function.

↓ Set Level OK

◄ ► Change the level.
Level 1 = sensitive!

OK Save.

Activating/deactivating the room monitor

Prerequisite: call number saved!

(≡) Press the menu key.

↓ Room Monitor Set OK Select the function.

↓ Room Monitoring OK Switch on the room monitor
and activate.

(☎)

Deactivating the room monitor:

OFF The handset reverts to idle status.
The room monitor call number set is not deleted.

Press keys:

Connecting to a PABX

Setting the dialling mode

Only necessary if your PABX does **not** operate with **DTMF** (**d**ual-**t**one **m**ulti**f**requency signalling), and flash – see the operating instructions for your PABX.

Options:
– DTMF, flash 250 ms
– DTMF, adjustable flash time
– DP (**d**ial **p**ulsing)

Setting the dialling mode:

`INT` `SET` `3` `5` `OK`   Initiate the setting – **Dialling Mode** is displayed.

System PIN `OK`   Enter the system PIN and confirm (factory setting: 0000).The current setting is displayed.

e.g. `2`   Set the dialling mode.
DTMF, flash 250 ms = **1**; DTMF, adjustable flash time = **2**; DP = **4**

`OK` ☎   Save the setting and terminate the function.

Setting the flash time

Prerequisite: you switched to DTMF, adjustable flash time as described but your PABX requires a different flash time.

`INT` `SET` `4` `2` `OK`   Initiate the setting – **Recall Duration** is displayed.

System PIN `OK`   Enter the system PIN and confirm (factory setting: 0000).

e.g. `3`   Set the flash time.
80 ms = **1**, 100 ms = **2**, 120 ms = **3**, 180 ms = **4**,
250 ms = **5**, 300 ms = **6**, 600 ms = **7**

`OK` ☎   Save the setting and terminate the function.

Press keys:
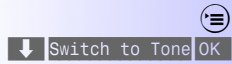
Switching to tone dialling

If you are operating the base station at a PABX with dial pulsing (DP), you can switch to tone dialling (DTMF), e.g. to check an answering machine.

Prerequisite: a connection is active.

⌷≡
⬇ Switch to Tone OK   Tone dialling is active .

Saving a dial-out number

Prerequisite: a dial-out number, e.g. "0", must be dialled before the call number for external calls at your PABX.
The dial-out number is also known as a **prefix code or access code**.

- Please note that the dial-out number must be entered when saving **emergency numbers**, **direct station selection numbers, all numbers for the directory** and **prefix numbers for the network access list**.

- Since an **emergency call cannot** be made with the fixed emergency numbers, e.g. 999, you should **re-save** the emergency numbers with the dial-out number, **e.g. 0999** for security reasons.

- The **dial-out number** that you save "here", is always automatically inserted before the call numbers in the caller list and dialled.

INT SET 4 0 OK   Initiate the setting – **Access Code** is displayed.
System PIN OK   Enter the base station's system PIN of the and confirm (factory setting: 0000).
e.g. 0   Enter the dial-out number (up to 3 digits) or change.
OK ☎   Save the dial-out number and terminate the function.

Press keys:

Pause after dial-out number

Prerequisite: you have saved a dial-out number and would like to change the default pause.

The pause set here is always inserted by the base station after the dial-out number. For information on whether and how long this pause must be, see the operating instructions for your PABX.

INT SET 4 1 OK   Initiate the setting – **Pause AccessCode** is displayed.
System PIN OK   Enter the base station's system PIN and confirm (factory setting: 0000). The current setting is displayed.
e.g. 1   Enter the pause length.
1 second = **1**; 2 seconds = **2**; 3 seconds = **3** or 6 seconds = **4**
OK ☎   Save the setting and terminate the function.

Appendix

Maintenance

● Simply wipe the telephone and handset with a damp cloth or an antistatic wipe. **Never** use a dry cloth as this can cause static discharge.

Troubleshooting

Fault	Possible cause	Solution
No display	Handset not activated	Hold down the end call key 🔚 for **1 second**
	Batteries flat	Charge the batteries (page 11).
No reaction to key-stroke	Keypad protection activated	Hold down the ⊞ key for **1 second**
No radio connection to the base station – **Base 1** flashing!	Handset outside the base station range	Move closer to the base station
	Handset not registered	Register the handset (page 47)
	Base station not activated	Check the connector at the base station (page 9)
Handset/base station does not ring	Ringer off	Activate the ringer (page 52/page 35)
External call numbers **cannot** be dialled	Base lock activated	Deactivate lock (page 44)
	Handset lock activated	Deactivate lock (page 43)
	Call number matches a barring code	Barring codes (page 45)
	Credit balance for call allowance account has run out	Call allowance account (page 28)
	External dialling disabled	Disable external dialling (page 51)
Units/call charge are not displayed	Call charge pulse is missing	Call charge pulse transmission requested from your telephone company (page 26)
Call charges are not displayed	Price per unit = 0	Setting the unit price (page 26)

Fault	Possible cause	Solution
The called party cannot hear	The INT was pressed – the microphone is muted	Press ®️ to activate the microphone
The caller's number is **not** displayed	Call number not transmitted	Request call number transmission feature from telephone company

Guarantee/service/approval

Guarantee

Siemens AG offers a six-month guarantee for this device from the date of purchase from the stockist. Over this period, Siemens AG will rectify all material or manufacturing defects by repairing or replacing the defective terminal.

The guarantee shall not cover damage caused by improper use, wear and tear or third party access. The guarantee shall not cover consumables or defects which only slightly decrease the value or serviceability of the device.

Service

Service contact:

Great Britain: Siemens hotline 0207 744 1447

➤ Siemens Service should only be contacted if problems arise with the unit. Your specialist dealer will be happy to answer any questions on unit operation. Contact your network provider for questions concerning telephone connections.

Approval

Gigaset 3010 has received approval for operation in your country as depicted on the underside of the base station.

In the case of approval in compliance with I-CTR 37 (from gazette):

"This equipment has been approved to [Council Decision 99/303/EC - "CTR 21"] for pan-European single terminal connection to the Public Switched telephone Network (PSTN). However, due to differences between the individual PSTNs provided in different countries, the approval does not, of itself, give an unconditional assurance of successful operation on every PSTN terminal point.
In the event of problems, you should contact your equipment supplier in the first instance."

Index

A

Activating
  beeps 31
  handset 12
  keypad protection 12
  music on hold 35
  telephone lock/hot key selection 42
Approval 59
Auto talk 31

B

Base lock, activating/deactivating 44
Base station
  activating/deactivating music on hold 35
  connecting 9
  installing 8
  resetting the factory setting 36
  setting pauses 36
  setting the ringer melody 35
  setting the ringer volume 35
  setting the time 34
Baset station settings 63
Batteries, inserting and charging 10
Battery low beep 31
Beeps 31
Belt clip 12
Brief overview
  handset 3

C

Call acceptance (automatic) 31
Call allowance account 28
Call charges, displaying 26
Call duration, displaying 26
Call numbers, barring/enabling 45
Call waiting
  accepting a call 49
Call, connecting 48
Caller list 22
Charges, displaying/deleting 27
CLIP (call number display) 14
Collective call 49
Collective call/ring delay, setting 52
Confirmation beeps 31
Connecting 48

Contents of the package 8
Costs, displaying/deleting 27

D

Deactivating
  beeps 31
  handset 12
  keypad protection 12
  music on hold 35
  telephone lock/hot key selection 42
Directory
  changing an entry 20
  copying 21
  copying an entry 20
  deleting all entries 21
  deleting or displaying an entry 20
  dialling a call number 18
  entery names 19
  storing a call number 18
Display (Symbole/Tasten) 3
Display (symbols/keys) 2
Display language, setting 29
DP (dial pulsing) 55
DTMF (dual-tone multifrequency signalling) 55

E

Emergency number
  dialling 43
Emergency numbers
  saving 46
Enquiry call (internal) 49

F

Fault clearance 58
Fax/modem, connecting 51
Flash time 55
Forwarding 48

G

GAP standard 48
Guarantee 59

H

Handset

activating/deactivating 12
  changing the base name 32
  changing to another base station 32
  de-registering 50
  disabling external dialling 51
  displaying an internal number 49
  preparing 10
  registering additional handsets 47
  registering at more than one base station 32
  resetting to factory settings 33
Handset lock
  activating 43
Handset settings (overview) 4
Handset volume, setting 30
Handsfree talking 15
Hot key (direct station) selection 42

K

Key beep 31
Keypad protection 12

L

Loudspeaker volume, setting 30

M

Mailbox function 22
Making 48
Making calls
  answering calls 14
  external 13
  internal 13, 48
Malfunctions (troubleshooting) 58
Microphone, muting 15
Modem/Fax, connecting 51

N

Network access list
  deleting or displaying and entry 20
  displaying available memory 21
  entering names 19

O

Open listening 50

P

PABXs
  flash time 55
  saving a dial-out number 55
  saving a pause after a dial-out number 57
  setting the dialling mode 55

switching to tone dialling 56
Paging (searching for handsets) 15
PIN, changing
  base station's PIN 44
  handset PIN 41

Q

Quick reference guide 4, 62

R

Range 8
Redial
  automatic 16
  manual 16
Ringer melody, setting 30
Ringer volume, setting 29
Ringer, activating/deactivating 52
Room monitor 53

S

Safety precautions 2
Saving
  call allowance 28
  credit balance 28
  emergency numbers 46
  system PIN 44
  telephone PIN 41
Service 59
Settings
  base station ringer melody 35
  base station ringer volume 35
  date 34
  pauses 36
  time 34
Short ringer tone (advisory tone only) 30
Storing
  call numbers 18

T
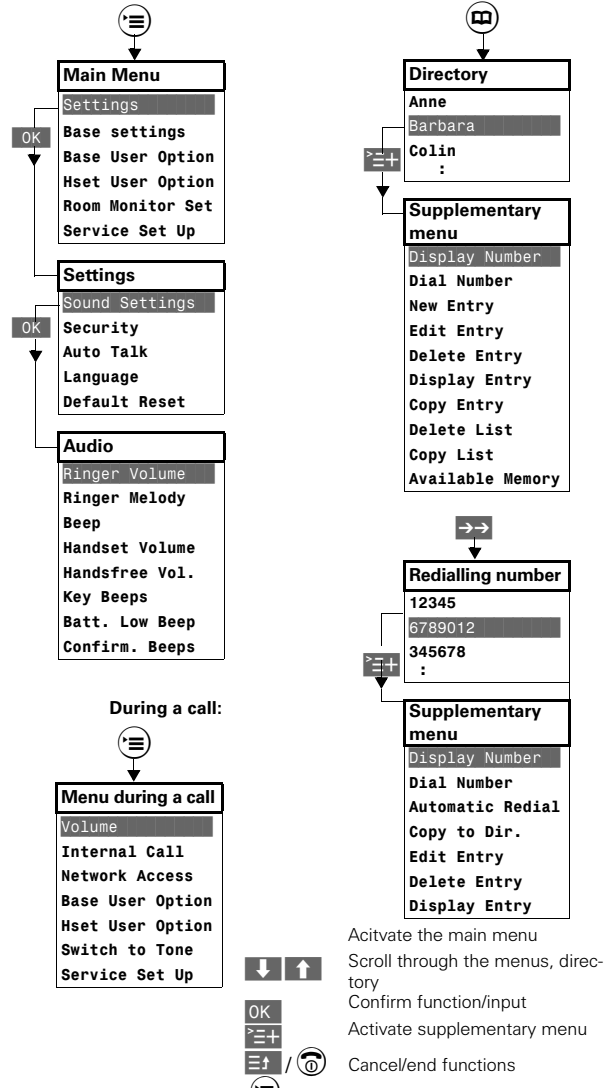
TAE (telephone connector) 51
Telephone lock 43
Telephone maintenance 58
Telephoning
  internal 13
T-Net functions 24
Troubleshooting 58

U

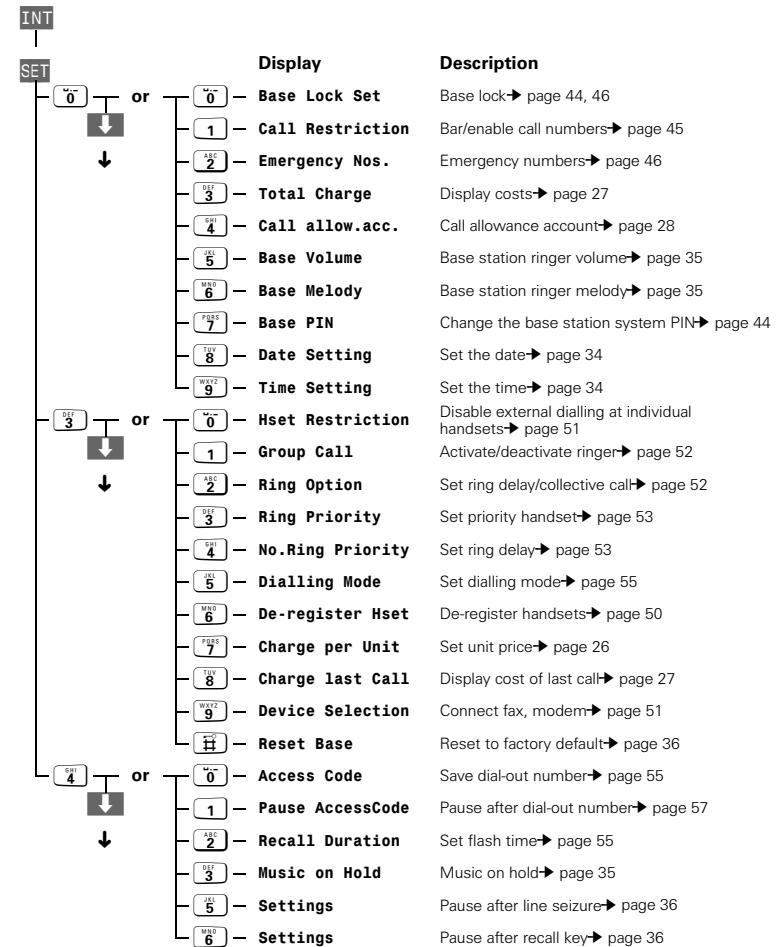User options
  Handset user options (short cuts) 38

Important menus

Gigaset 3000 Comfort is a menu-driven handset.

Main Menu

Settings
Base settings
Base User Option
Hset User Option
Room Monitor Set
Service Set Up

OK ↓

Settings

Sound Settings
Security
Auto Talk
Language
Default Reset

OK ↓

Audio

Ringer Volume
Ringer Melody
Beep
Handset Volume
Handsfree Vol.
Key Beeps
Batt. Low Beep
Confirm. Beeps

During a call:

Menu during a call

Volume
Internal Call
Network Access
Base User Option
Hset User Option
Switch to Tone
Service Set Up

Directory

Anne
Barbara
Colin
:

≥=+ ↓

Supplementary menu

Display Number
Dial Number
New Entry
Edit Entry
Delete Entry
Display Entry
Copy Entry
Delete List
Copy List
Available Memory

→→ ↓

Redialling number

12345
6789012
345678
:

≥=+ ↓

Supplementary menu

Display Number
Dial Number
Automatic Redial
Copy to Dir.
Edit Entry
Delete Entry
Display Entry

↓↑ Acitvate the main menu
     Scroll through the menus, direc-
     tory
OK   Confirm function/input
≥=+ Activate supplementary menu
≡↑ / ☎ Cancel/end functions

Base station settings

INT

SET

				Display	Description
0	or	0	—	**Base Lock Set**	Base lock➔ page 44, 46
↓		1	—	**Call Restriction**	Bar/enable call numbers➔ page 45
↓		2	—	**Emergency Nos.**	Emergency numbers➔ page 46
		3	—	**Total Charge**	Display costs➔ page 27
		4	—	**Call allow.acc.**	Call allowance account➔ page 28
		5	—	**Base Volume**	Base station ringer volume➔ page 35
		6	—	**Base Melody**	Base station ringer melody➔ page 35
		7	—	**Base PIN**	Change the base station system PIN➔ page 44
		8	—	**Date Setting**	Set the date➔ page 34
		9	—	**Time Setting**	Set the time➔ page 34
3	or	0	—	**Hset Restriction**	Disable external dialling at individual handsets➔ page 51
↓		1	—	**Group Call**	Activate/deactivate ringer➔ page 52
↓		2	—	**Ring Option**	Set ring delay/collective call➔ page 52
		3	—	**Ring Priority**	Set priority handset➔ page 53
		4	—	**No.Ring Priority**	Set ring delay➔ page 53
		5	—	**Dialling Mode**	Set dialling mode➔ page 55
		6	—	**De-register Hset**	De-register handsets➔ page 50
		7	—	**Charge per Unit**	Set unit price➔ page 26
		8	—	**Charge last Call**	Display cost of last call➔ page 27
		9	—	**Device Selection**	Connect fax, modem➔ page 51
		#	—	**Reset Base**	Reset to factory default➔ page 36
4	or	0	—	**Access Code**	Save dial-out number➔ page 55
↓		1	—	**Pause AccessCode**	Pause after dial-out number➔ page 57
↓		2	—	**Recall Duration**	Set flash time➔ page 55
		3	—	**Music on Hold**	Music on hold➔ page 35
		5	—	**Settings**	Pause after line seizure➔ page 36
		6	—	**Settings**	Pause after recall key➔ page 36